



MT MONO TRADING LIMITED



#JOB-2475021



14/15 Eyre Square, Galway, Co. Galway, H91

NFD2



No of positions : 1



Paid Position



39 hours per week



36650.00 Euro Annually



16/10/2026



13/11/2026

How to apply

Application Method :

Not available



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Hospitality Manager

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

The Hardiman Galway is seeking an experienced and commercially focused Hospitality Manager to oversee and coordinate the overall operation of the hotel's hospitality and restaurant functions. Reporting directly to the General Manager, the successful candidate will provide strategic and operational leadership across multiple departments, ensuring exceptional guest experiences, operational efficiency, regulatory compliance, employee development, and achievement of financial objectives.

This is a senior management position with responsibility for managing departmental performance, supporting business growth, monitoring operational standards, and driving continuous improvement throughout the hotel.

Key Responsibilities

Support the General Manager in the development, implementation, and monitoring of operational strategies, business plans, and performance objectives.

Oversee the day-to-day management and coordination of hotel operations, ensuring all departments operate efficiently and consistently achieve service and performance standards.

Lead, supervise, and support departmental managers and operational teams, promoting accountability, employee engagement, professional development, and high-performance standards.

Coordinate workforce planning, recruitment, staffing, training, scheduling, succession planning, and performance management activities.

Translate business objectives into operational plans and monitor progress against agreed targets and key performance indicators.

Monitor revenue performance, labour costs, inventory, purchasing, and operating expenditure to support the achievement of financial and commercial targets.

Assist with budget preparation, financial forecasting, cost control, and profitability improvement initiatives.

Review operational and financial reports, identify performance trends and variances, and implement corrective actions where required.

Establish and maintain high standards of guest service throughout the hotel, ensuring the delivery of exceptional hospitality experiences.

Manage guest feedback, customer satisfaction initiatives, complaint resolution processes, and service improvement programmes.

Ensure compliance with all relevant Irish legislation, including health and safety, food safety, employment, licensing, and operational regulations.

Oversee the implementation and monitoring of standard operating procedures, quality standards, risk management processes, and internal controls.

Monitor inventory management, purchasing procedures, supplier performance, and resource utilisation to maximise operational effectiveness.

Prepare management reports and performance analyses for the General Manager, including recommendations for operational and commercial improvements.

Lead continuous improvement initiatives designed to enhance productivity, profitability, service consistency, employee performance, and guest satisfaction.

- **Sector:** accommodation and food service activities

Career Level

- Managerial

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 3
- **Minimum Qualification:** Level 7 (incl Diploma & Ordinary Bachelor Degree) **OR** Hospitality Studies
- **Languages:** Irish C2-Master (Fluent)

(Desirable)

- **Ability Skills:** Hospitality, Interpersonal Skills
- **Competency Skills:** Flexibility, Management, Time Management
- **Proximity Locator Distance:** 20 Kilometres