



ellio cx



#JOB-2473259

CAPITA CUSTOMER SOLOUTIONS, 2



Eastgate Road, Little Island, Co. Cork, T45

EK50



No of positions : 10



Paid Position



40 hours per week



29432.00 Euro Annually



02/10/2026



30/10/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

URL :

<https://forms.cloud.microsoft/e/kVQJRrBz5R>



Open your camera
app & point here
to view this ad
online



Customer Service Advisor – Hybrid (Little Island, Ireland)

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Are you naturally curious and passionate about helping people? If you love understanding what matters to others and finding ways to make their day better.

We are growing and looking for Customer Service Advisors with the Cork area, who bring genuine energy and curiosity to every conversation. You will be part of a supportive group that's always thinking about how to improve the customer experience.

You will be the voice for our clients customers, handling general enquiries and delivering a positive, proactive service experience. Every interaction is an opportunity to make someone's day better.

Location: 2 Eastgate Rd, Castlevue, Little Island, Co. Cork T45 EK50

Hours: Monday to Sunday, between 8am and 8pm - (2 - 3 days in office)

Start Date: Various start dates starting mid October

What's in it for you?

€29 432 per annum and 22 days annual leave

Access to Writ – giving you access to lifestyle savings, & discounts

Cost of eyecare vouchers for eye examinations and money towards glasses if required

Access to pension scheme and Employee Assistance Programme

Life Assurance Benefit and cycle2work scheme....with plenty more

What you will be doing:

Handle customer queries via telephone, up to 60 calls per day.

Answer all queries in a positive manner, ensuring you give a positive image and great first impression to all contacts

Ensure day-to-day service delivery targets are met, dealing with all queries and requests in a timely, professional and consistent manner

Build sustainable relationships of trust with customers, team members and clients through open and interactive communication

Use multiple systems to navigate each customer account & accurately record all contact interactions on systems in line with expected process

How to Apply

Step 1: Complete the Application Form: [Here](#):

Step 2: Submit Your CV

Email your CV, including your full name and surname, to: joinus.ie@elliocx.com

Important

Applications will only be considered once both of the following have been received:

A completed application form

An up-to-date CV

- This vacancy is suitable for Remote/Blended working
- **Sector:** information and communication

Career Level

- Entry Level