



ellio cx



#JOB-2473189



CAPITA CUSTOMER SOLOUTIONS, Unit B,
W Cork Bus and Tech , Co. Cork, P85 YH98



No of positions : 5



Paid Position



40 hours per week



29432.00 Euro Annually



02/10/2026



30/10/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : jobsus.ie@elliocx.com

Address:

[Applications will only be considered once both of the following have been received:](#)

[A completed application form](#)

[An up-to-date CV](#)



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Customer Service Advisor (Hybrid) | Clonakilty

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Are you naturally curious and passionate about helping people?

We're growing and looking for Customer Service Advisors who bring genuine energy, curiosity. As the voice of our client's customers, you'll handle enquiries, solve problems, and deliver exceptional service.

What's on Offer

Permanent Full-Time Position

Start Date: 12 October 2026

Fully Remote Training

Hybrid Working Following Training

Supportive Team Environment

Career Development Opportunities

Salary: €29,432 per annum

Hybrid Working

Training completed remotely from home

Following successful training:

3 days per week in the Clonakilty office

2 days per week working from home

Requirements

Excellent communication skills

Strong customer service experience

Positive attitude and problem-solving ability

Flexibility to work shifts across operating hours

Ability to work in a fast-paced environment

Desire to learn and develop

Essential Requirements

Excellent verbal and written communication skills

Customer service experience preferred

Ability to work flexible shifts

Eligible to work in Ireland

Ability to attend the Clonakilty office 3 days per week following training

- This vacancy is suitable for Remote/Blended working
- **Sector:** transportation and storage

Career Level

- Entry Level

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 1
- **Minimum Qualification:** Level 4 (incl Leaving Certificate/ Leaving Certificate Applied/ Leaving Certificate Vocational Programme)

(Desirable)

- **Ability Skills:** Communications, Customer Service, Technical IT
- **Competency Skills:** Collaboration, Time Management
- **Additional Skills:** , ,
- **Specialising In:** verbal communication; customer service; communication skills