



OUTSURANCE DESIGNATED ACTIVITY



COMPANY

#JOB-2471908



Building 3, Cherrywood Bus Pk,
Loughlinstown, Dublin 18, D18 TF72



No of positions : 4



Paid Position



37.5 hours per week



37230.00 Euro Annually



24/09/2026



22/10/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : recruitment@outsurance.ie



Open your camera
app & point here
to view this ad
online



Claims Advisor/Handler Level 2

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Claim Advisor (Motor Claims) Level 2

Looking to take the next step in your career within OUTsurance? If you have a solid background in customer-facing insurance work and a passion for delivering great outcomes, this could be the move for you.

At OUTsurance, our Claims Team is building something exciting — a team that sets the standard for fair, efficient, and customer-first claims handling in the Irish market. As we grow, we're looking for people who want to develop their careers and play a key role in shaping how we do things.

What's the role?

We're looking for a Claim Advisor level 2 to join our team to handle Motor Claims Department. You'll be responsible for managing claims from first notification through to settlement — taking ownership of cases, making decisions within your authority, and providing excellent service throughout.

This is a full-time, on-site role based in our Cherrywood, Dublin offices.

Key responsibilities:

- Manage your own claims portfolio, from notification to settlement
- Apply procedures and judgment to deliver fair, cost-effective outcomes
- Collaborate with internal teams and suppliers to move claims forward
- Flag and support the resolution of any complex or escalated claims
- Help identify potential fraud using indicators and professional insight
- Provide great service and clear communication to our customers

What we're looking for

- APA qualification in line with MCC requirements (Certificate in Insurance Product Advice) is desirable.
- 6+ months' experience in an insurance customer-facing role
- Strong communication and organisational skills

- A proactive, problem-solving mindset
- Confidence in making decisions and taking ownership of outcomes
- A team player who thrives in a collaborative environment

- **Sector:** financial and insurance activities

Career Level

- Not Required