



Marks & Spencer Ireland



#JOB-2467534



24-29 Mary Street, Dublin 1, D01 YE83



No of positions : 1



Paid Position



37.5 hours per week



Competitive



07/09/2026



05/10/2026

How to apply

Application Method :

Not available



Open your camera
app & point here
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online



Shift Lead Mary Street -€17.65 PER HOUR

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

This is a Full time position and requires flexibility for opening and closing times.

Purpose of the Shift Lead

Lead the fill operation, delivering a sales floor that is ready to trade, taking operational responsibility for coordinating resource to Serve, Sell and Fill and to lead the floor in the absence of the Colleague Manager

Coach colleagues on One Best Way and driving productivity in readiness for store opening

Allocate resource effectively to deliver a quick payment experience

Enable all daily operational processes to be implemented efficiently across all areas of the store, at the correct times

Coordinate the team to deliver a clean, safe and well-presented store

Play their part in creating a great team atmosphere that is inclusive of everyone

Role model for great Customer Service

Role model the M&S behaviours and Colleague Expectations across the store

Support Colleague Managers by sharing observations of colleagues to help deliver high performance and recognise great colleagues

Support nearby stores if operationally required

Responsible for being a key holder and answering call outs as required

Responsible for tasks related to the opening and closing of the building, including receipt of vehicles, temperature controls, logging operational issues with relevant Helpdesks, cash handling and TSL compliance in peripheral hours.

What's in it for you?

Being a part of M&S is exactly that – playing your part to bring the magic of M&S to our customers every day. We're an inclusive, dynamic, exciting, and ever evolving business built on doing the right thing and bringing exceptional quality, value, service to every customer, whenever, wherever and however they want to shop with us.

Here are some of the benefits we offer that make working for M&S just that little bit more special...

20% colleague discount across all M&S products and many of our third-party brands for you and a member of your household.

Competitive holiday entitlement with the potential to buy extra holiday days!

Discretionary bonus schemes awarded based on how you achieve your personal objectives and our performance as a business.

A generous Defined Contribution Pension Scheme and Life Assurance.

Full maternity pay for 26 weeks.

WorkLife options, including 4-day working week or 9-day fortnight.

A dedicated welcome to our teams with a tailored induction and a wide range of training programmes to develop your skills.

Amazing perks and discounts via our M&S Choices portal to maximise your financial and personal wellbeing.

Industry-leading parental, adoption and neonatal policies, providing support and flexibility for your family.

Access to a fantastic range of wellbeing support for all colleagues including access to our 24/7 Virtual GP and PAM Assist to support you and your family.

A charity volunteer day to support a charity or cause you're passionate about through a dedicated day away from work.

Your Profile:

Good level of digital capability and can access

- **Sector:** wholesale and retail trade; repair of motor vehicles and motorcycles

Career Level

- Entry Level