



Company Details Confidential



#JOB-2467522



KEYFAST, 703 Euro Bus Pk, Little Island, Co.

Cork, T45 EC52



No of positions : 1



Paid Position



39 hours per week



36605.00 Euro Annually



04/09/2026



02/10/2026

How to apply

Application Method :

Not available



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online



IT Operations Technician

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

IT Operations Technician

Employer: Motion Metrics

Location: Keyfast, 703 Euro Business Park, Little Island Co.Cork Eircode: T45EC52

Contract: Full-time, Permanent

Hours: 39 hours per week

Salary: €36,605 per annum

Vacancies: 1

Motion Metrics is a growing Irish technology company specialising in advanced fleet management solutions. Our platform integrates telematics, vehicle CCTV, route planning, vehicle inspections and driver analysis into one streamlined system for clients in the transport, logistics and bus & coach sectors. We are seeking one experienced IT Operations Technician to join our team on a permanent full-time basis.

Key Responsibilities:

Provide day-to-day technical support to internal users across all company locations, resolving hardware, software, network and peripheral issues both in person and remotely.

Install, configure, maintain and troubleshoot desktop, laptop and mobile devices as well as associated peripherals.

Support and maintain the IT infrastructure that underpins Motion Metrics' fleet management systems and cloud-based platforms.

Assist with the deployment, monitoring and basic administration of Microsoft 365, networking equipment and security tools.

Respond promptly to service desk tickets, escalate complex issues where necessary, and document solutions clearly.

Carry out routine system checks, updates, backups and preventative maintenance to ensure high

availability and reliability.

Support onboarding and offboarding of staff by preparing equipment and managing user accounts.

Comply with all company IT security policies, data protection requirements and Health & Safety regulations.

Essential Requirements:

Minimum 2 years' relevant experience in an IT support or IT operations role.

Strong practical knowledge of Windows operating systems, Microsoft 365, networking fundamentals and hardware troubleshooting.

Ability to work independently and as part of a small team with excellent attention to detail.

Good command of the English language (spoken and written).

Full clean driving licence and willingness to travel occasionally between company sites if required.

Desirable:

Experience supporting users in a technology or software company environment.

Knowledge of fleet management systems, telematics or CCTV platforms.

Relevant IT qualifications (CompTIAA+, Network+, Microsoft certifications or equivalent).

Familiarity with remote support tools and ticketing systems.

Package:

Annual salary: €36,605

Permanent contract with long-term opportunities in a growing Irish technology company

Supportive working environment and opportunities for skill development

How to Apply:

Please send your CV to HalFitzgerald@MotionMetrics.ie

- **Sector:** other service activities

Career Level

- Experienced [Non-Managerial]