



SHANNONDOC COMPANY LIMITED BY

GUARANTEE



#JOB-2465277



Saint Camillus Hospital, Shelbourne Road,
Limerick, Co. Limerick, V94 5V24



No of positions : 1



Paid Position



19 hours per week



To be Confirmed



21/08/2026



18/09/2026

How to apply

Application Method :

Not available



Open your camera
app & point here
to view this ad
online



Registered Nurse – Telephone Triage | Part-Time, Limerick (Hybrid)

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Looking for a different way to use your nursing experience? A role that offers flexibility, work-life balance and the opportunity to use your clinical judgement without the physical demands of ward-based nursing?

Shannondoc is recruiting Registered Nurses for permanent 16 or 19-hour part-time contracts at our Limerick Call Centre, with hybrid working available following successful training and competency assessment.

Please note: this is a Limerick-based position and is not a fully remote role. Successful candidates must be able to attend shifts regularly at our Central Call Centre in Limerick.

Contract:

Permanent part-time contracts

Evening, overnight, weekend and public holiday shifts

Short working week

Flexible rostering

Weekend-only contracts available

Flexibility required

Location:

Shannondoc Central Call Centre, St. Camillus Hospital, Limerick

Pay & Benefits:

Paid fortnightly (hourly rate)

35 days annual leave pro rata (inclusive of public holidays)

Paid lunch breaks

Sick Pay Scheme

Paid maternity & paternity leave

Cycle to Work Scheme

Free on-site parking

Fully paid training & induction

Career progression opportunities

Supportive clinical leadership team

Employee Assistance Programme

CPD support – reimbursement for approved professional training and certifications

About the Role

As a Telephone Triage Nurse, you will:

Interacting with patients over the phone, the nurse will use clinical software together with professional judgement and training to assess patient symptoms.

Practice in accordance with and have a good working knowledge of all ShannonDoc policies, procedures, and guidelines. Maintain nursing records and documentation to a high standard.

Provide treatment, advice, or direction, based on the protocols, guidelines, and clinical software provided by the company.

Liaise with all other members of the multidisciplinary team when required.

Ascertain the urgency of the patient's medical need at the time of the call and direct them to the most suitable level of medical care (GP, ED, ambulance, Nurse advice).

Maintain patient safety.

Provide nursing care in accordance with NMBI Code of Professional Conduct and scope of practice framework.

Engage in continuous professional development.

Essential Requirements

NMBI Registered General Nurse (RGN)

Minimum 3 years post-registration experience

Strong clinical judgement and confidence in decision-making

Experience in one or more of the following areas is desirable:

Emergency / Acute Care

Paediatrics

Practice Nursing

Obstetrics

Mental Health

(If you have relevant experience outside these areas, we still encourage you to apply.)

Qualifications/Skills:

Basic IT skills required.

Knowledge of Microsoft Office, desirable.

Excellent Communication Skills inclusive of written and verbal communication.

Proactive with good initiative.

Friendly, courteous and professional manner.

Professional Phone etiquette.

Strong Organisational skills and efficient time management.

- This vacancy is suitable for Remote/Blended working
- **Sector:** human health and social work activities

Career Level

- Experienced [Non-Managerial]

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 3

(Desirable)

- **Ability Skills:** Analytical, Communications, Personal/Social Care
- **Competency Skills:** Teamwork, Time Management
- **Specialising In:** general nursing
- **Driving Licence:** Full: B
- **Languages:** English C1-Advanced
- **Proximity Locator Distance:** 20 Kilometres