



Company Details Confidential



#JOB-2464939



NT R&D Logistics Systems Ltd, Oaklands

House, New Ross, Co. Wexford, Y34 X335



No of positions : 1



Paid Position



39 hours per week



36605.00 Euro Annually



19/08/2026



16/09/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : recruitment@nolantransport.com



Open your camera
app & point here
to view this ad
online



Systems Support Assistant

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

We're looking for a Systems Support Assistant to join our team. This is a support-focused role — you'll help keep our systems running smoothly, troubleshoot issues, and assist end users. It's a great entry point for someone who wants hands-on systems experience.

Responsibilities;

1. Monitor system performance and respond to alerts, escalating recurring or complex issues to senior engineers.
2. Provide first-line technical support to internal staff and/or clients, diagnosing and resolving software, access, and configuration issues.
3. Maintain accurate documentation of incidents, resolutions, and standard operating procedures for the support knowledge base.

Requirements;

- Basic understanding of operating systems (Windows/Linux) and networking fundamentals.
- Familiarity with ticketing/helpdesk tools (e.g., Zammand, Zendesk, ServiceNow).
- Strong problem-solving skills with the ability to methodically diagnose issues.
- Clear written and verbal communication skills for liaising with both technical and non-technical stakeholders.

Salary - €36,605 per annum

Hours of work - 39 hours per week

Employer - NT R&D Logistics Systems Limited

Job Location - Oaklands House, Oaklands, New Ross, Co.Wexford, Y34 X335.

Please submit your CV to recruitment@nolantransport.com

- **Sector:** administrative and support service activities

Career Level

- Entry Level