



APLEONA IRELAND LIMITED



#JOB-2464796



APLEONA IRELAND REAL EST LIMIT,
Landscape House, Landscape Rd, Church,
Dublin 14, D14 A6P3



No of positions : 1



Paid Position



40 hours per week



36605.00 Euro Annually



19/08/2026



16/09/2026

How to apply

Application Method :

Not available



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Technical Operations Analyst

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

The Technical Operations Analyst is responsible for supporting day-to-day service operations, improving performance through data-driven insights, and ensuring efficient coordination of technical teams. The role combines operational support, systems management, reporting, and workflow optimisation to enhance service delivery

Main duties and responsibilities

- Track and monitor key performance indicators (KPIs) to measure operational efficiency and service performance
- Use Power BI to analyse operational data and generate actionable insights for continuous improvement
- Produce clear, structured reports for management and stakeholders to support decision-making
- Provide day-to-day IT and systems support, troubleshooting issues and ensuring smooth operations
- Conduct workflow analysis, recommend data-driven improvements, and support the implementation of operational systems and digital tools
- Train and onboard engineers on systems, tools, and processes to ensure consistency and compliance
- Schedule and coordinate engineering teams to maximise coverage, efficiency, and response times
- Manage and optimise technical workflows to improve productivity and streamline operations
- Support ongoing system improvements and process enhancements across the service function

Qualifications and experience

- Strong analytical and problem-solving skills

- Experience with Power BI or similar reporting tools
- Good understanding of operational workflows and service environments
- Strong organisational and coordination abilities
- Effective communication with both technical teams and stakeholders
- Experience in IT support, service operations, or facilities coordination

(desirable)

- This vacancy is suitable for Remote/Blended working
- **Sector:** professional, scientific and technical activities

Career Level

- Entry Level

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 2
- **Minimum Qualification:** Level 4 (incl Leaving Certificate/ Leaving Certificate Applied/ Leaving Certificate Vocational Programme) **OR** IT
- **Specialising In:** it communications
- **Languages:** English C2-Master (Fluent)

(Desirable)

- **Ability Skills:** Administration, Computer Literacy, Engineering, Technical IT
- **Competency Skills:** Networking, Problem Solving, Teamwork, Time Management