



Keywords International Ltd.



#JOB-2464158



The Hive, Carmanhall Road, Sandyford Bus
Pk, Dublin 18, D18 Y2C9



No of positions : 1



Paid Position



40 hours per week



37545.00 Euro Annually



17/08/2026



14/09/2026

How to apply

Application Method :

Not available



Open your camera
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to view this ad
online



Copywriter and Editor

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

The Copywriter and Editor joins the Copywriting Team, a global team responsible for managing player-facing and internal knowledge content for a Keywords Studios client. This role is based in Keywords International Ltd. Ground Floor, The Hive, Carmanhall Road, Sandyford Business Park, Dublin 18, D18 Y2C9, Ireland.

The role is responsible for creating, editing, and maintaining clear, accurate, engaging knowledge content for both players and Player Support agents. This includes Self-Help articles that help players understand game-related topics and resolve common issues independently, as well as internal knowledge articles and FAQs that support efficient and consistent customer service.

As the team's English language and editorial expert, the Copywriter and Editor helps maintain high standards across all knowledge content, ensuring complex information is communicated in a clear, concise, and easy-to-follow way for different audiences. The salary for this role is EUR 37,545 gross per annum, based on a 40-hour working week.

Duties & Responsibilities:

- Create clear, concise, and engaging Self-Help articles that reflect the tone and style of the client's games.
- Keep up with game updates and proactively identify content that needs to be created and updated.
- Regularly review existing content to ensure it remains accurate, relevant, and useful to players.
- Create and maintain internal knowledge articles, FAQs, and pre-written responses to support accurate and efficient Player Support.
- Ensure information remains clear, consistent, accessible, and up to date across relevant knowledge platforms.
- Act as the team's English language and editorial expert, ensuring content meets high standards of grammar, clarity, structure, flow, and readability.
- Review and improve existing content while ensuring language and tone are appropriate for the intended audience and the client's games.
- Track relevant policy and process changes and ensure they are accurately reflected in

knowledge content and documentation.

- Collaborate with the copywriting team and stakeholders to turn complex information into clear, easy-to-follow content.

- Support team members in developing their English language and instructional writing skills.

Skills and experience required:

- Native Level English language proficiency (C2) with exceptional spoken and written communication skills.

- Degree-level education in English, Linguistics, Communications, or related fields is preferred.

- Proven experience in content creation with the ability to adapt writing style and tone for different audiences and purposes.

- A portfolio demonstrating a range of writing styles and contexts is a plus.

- Strong editing and proofreading skills with excellent attention to grammar, structure, consistency, and detail.

- Experience with instructional, knowledge-based, or customer-facing content is an advantage.

Communication, Organization & Ownership, Tools & Knowledge Management, Collaboration essential

- This vacancy is suitable for Remote/Blended working

- **Sector:** professional, scientific and technical activities

Career Level

- Experienced [Non-Managerial]