



Company Details Confidential



#JOB-2464156



Pilsen Auto Ltd, M50 Business Park,
Ballymount, Dublin 12, D12 N63V



No of positions : 2



Paid Position



39 hours per week



42000.00-45000.00 Euro Annually



14/08/2026



11/09/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : hr@pilsen.ie



Open your camera
app & point here
to view this ad
online



Qualified Vehicle Technician - Diagnostic /High Voltage

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Pilsen Auto ŠKODA – Ireland's Flagship ŠKODA dealership is seeking to further strengthen our team with an enthusiastic, motivated, and experienced Volkswagen Audi Group Qualified Diagnostic Technician or Technician on the Volkswagen Audi Group pathway.

The candidate will have a minimum of 5 years' experience at a senior technician level & undertake the repair and servicing of vehicles having a key focus on diagnosing faults across the team & the service dept., ensuring all work is completed safely, to the highest standards and to customer satisfaction.

This position will include support driving productivity across the department. Working closely with our Workshop

Controller highlighting any issue that need attention & proposing solutions.

Key Responsibilities

- Ensuring exceptional customer service standards are met.
- Demonstrates the Pilsen Auto First Customer Behaviours in daily activities and in all interactions with customers.
- Questions and probes issues to find an effective resolution for all customers.
- Leading by example in all aspects, supporting & assisting in motivating each team member when required.
- Take responsibility for the repair and servicing of vehicles.
- Completing work orders including details of repairs completed, parts required and labour to be charged.
- Analysing work orders and assesses the accuracy of the diagnosis across the workshop.
- Tests vehicles using measuring devices and provide diagnostic reports.
- Interprets and uses technical data and instruction provided by the manufacturer (e.g., Skoda System)
- Ensures any faults have been reported and noted on job cards and inform the Service Manager of any additional faults not covered in the scope of the repair and delay to completion.
- Inform the Service Advisor and parts department if a part needs to be ordered.

- Ensures vehicles are protected and kept clean during service and repair.
- Ensures vehicle safety standards have been complied with when returned to customers.
- Carries out vehicle health checks and identifies areas of concern.
- Conducts routine service work on vehicles brought into the workshop.
- Performs technical repair work in accordance with established and documented procedures.
- Records all hours and material usage accurately and probes for efficiencies.
- Checks quality of work through diagnostic and road testing.
- Ensures all work is completed to Manufacturer standards and rules.

Key Success Criteria

- Key person in area of Diagnostics – while training member of your team to a high standard.
- Customer satisfaction targets - Repeat Repair Targets.
- Quality checks being completed.
- Warranty – ensuring all reporting both by you & your team is complete before signing off.
- Best Practices - Timing on Jobs and Correct clocking.
- Personal training and development targets.
- Excellent attitude, highly motivated and enjoy a challenge.
- Commercials awareness
- Fluent written & spoken English.
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- **Sector:** wholesale and retail trade; repair of motor vehicles and motorcycles

Career Level

- Experienced [Non-Managerial]