



THRU THE GREEN COFFEE COMPANY
LIMITED



#JOB-2463353



Dundrum Road, Dublin 14, D14 DX50



No of positions : 1



Paid Position



38 hours per week



36800.00 Euro Annually



12/08/2026



09/09/2026

How to apply

Application Method :

Not available



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online



Drive-Thru Operations Manager

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Drive-Thru Operations Manager

The Drive-Thru Operations Manager is responsible for overseeing the daily operational flow of a high-volume drive-thru café, ensuring efficient vehicle movement, smooth service delivery, high customer satisfaction, and effective team coordination.

The role:

Coordinate and manage vehicle flow within the drive-thru system to ensure efficient service and prevent congestion

Monitor and control traffic movement during peak hours

Identify and resolve operational bottlenecks in real time

Ensure safe and organised vehicle circulation within the premises

Coordinate communication between drive-thru demand and internal operations

Customer Experience & Service Supervision

Knowledge of coffee from beginning to end of roast, making and equipment

Oversee customer service operations across drive-thru and in-store service

Maintain high standards of customer satisfaction

Handle customer issues professionally

Support front-line operations during peak periods

Staff Coordination & Operational Support

Assist in coordinating team workflow and communication

Provide hands-on support across multiple operational roles

Support staff performance and service consistency

Manage all facility Maintenance & Operational Improvements. A level of handyman ability required.

Identify maintenance needs and coordinate minor repairs

Liaise with suppliers and contractors

Support improvements in workspace efficiency and layout

Run staff wellbeing morning fitness sessions and monthly customer fitness events

Promote a positive and collaborative workplace environment

Must haves:

1-3 years experience of traffic management and operations improvement.

Extensive knowledge of coffee from beginning to end of the process (roasting, making and sourcing).

1+ years fitness experience to run classes for our team and wider community events.

Experience with coffee equipment, repairs and maintenance.

Experience with general repairs and ability to manage on site repairs and liaise with external contractors.

- **Sector:** accommodation and food service activities

Career Level

- Managerial