



Sodexo UK



#JOB-2458791



Belfast,



No of positions : 1



Paid Position



40 hours per week



35000.00 Pound sterling Annually



17/07/2026



14/08/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

URL :

<https://www.sodexojobs.co.uk/jobs/cleaning-manager-in-belfast.18250>



Open your camera app & point here to view this ad online



Cleaning Manager

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Key Responsibilities

Operational Management

Lead and manage cleaning operations across a portfolio of sites, ensuring all contractual requirements are met.

Maintain and improve cleaning standards, ensuring services are delivered in line with client specifications and company procedures.

Ensure all cleaning requests are completed efficiently and in accordance with agreed service levels.

Conduct regular site audits and inspections, ensuring audit scores consistently meet or exceed targets.

Drive operational performance through innovation, best practice, and continuous improvement initiatives.

Ensure all staff training is completed, compliant, and up to date.

Health, Safety & Compliance

Ensure full compliance with all health, safety, and environmental legislation.

Promote a strong behavioural safety culture through regular site inspections, observations, and engagement initiatives.

Ensure all employees have the appropriate PPE and training to carry out their duties safely.

Investigate and report accidents, incidents, and near misses in line with company and client requirements.

Maintain accurate compliance records and support internal and external audits.

Client Relationship Management

Build and maintain strong relationships with clients and key stakeholders.

Attend client meetings and deliver monthly performance reviews and reports.

Proactively seek client feedback and implement action plans to drive service improvements.

Support client retention through the delivery of exceptional service standards.

Identify opportunities for service enhancements and business growth.

People Management

Lead, coach, and develop Cleaning Supervisors and Cleaning Operatives across the contract.

Conduct regular one-to-one meetings, performance reviews, and development discussions.

Drive employee engagement and implement initiatives to improve team morale and retention.

Manage recruitment, onboarding, training, and workforce planning activities.

Ensure all HR processes are completed in line with company policies and procedures.

Deliver team briefings and promote a collaborative, one-team culture.

Financial Management

Manage budgets and monitor financial performance across the contract.

Participate in monthly financial reviews and implement actions to improve performance.

Monitor labour productivity and resource planning to ensure efficient service delivery.

Manage stock control, asset management, and cost-saving initiatives.

Support the delivery of budget targets through effective cost control and operational efficiencies.

About You

Essential Skills & Experience

Proven experience in a Cleaning Management, Facilities Management, or similar operational leadership role.

Strong leadership skills with experience managing and developing teams.

Excellent communication and stakeholder management skills.

Experience managing client relationships within a service-led environment.

Strong understanding of cleaning operations, compliance, and service delivery standards.

Knowledge of

- **Sector:** administrative and support service activities

Career Level

- Experienced [Non-Managerial]