



Sodexo UK



#JOB-2458121



Londonderry, Derry,



No of positions : 1



Paid Position



40 hours per week



35000.00 Pound sterling Annually



14/07/2026



11/08/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

URL :

<https://www.sodexojobs.co.uk/jobs/business-catering-manager-in-derry-londonderry.18114>



Open your camera app & point here to view this ad online



Business Catering Manager

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

We are currently seeking an experienced and driven Business Manager to lead our catering operations within a well-established contract. This is an exciting opportunity for an innovative and passionate professional who is committed to delivering exceptional food quality and outstanding front-of-house service.

You will play a key leadership role, ensuring all services are delivered in line with agreed service level agreements (SLAs), KPIs, and contractual standards while driving continuous improvement across operations.

Key Responsibilities

- Lead, manage, and develop a high-performing catering team
- Ensure consistent delivery of high-quality food and service standards
- Maintain compliance across all sites (Finance, Health & Safety, Food Safety, HR)
- Deliver training programmes and ensure all staff are fully trained and up to date
- Monitor performance against KPIs and implement improvements where needed
- Conduct regular site audits and ensure audit readiness at all times
- Manage recruitment processes, including right-to-work compliance
- Build strong relationships with clients and stakeholders
- Oversee budgets, cost control, and financial performance

What We're Looking For

Essential

- Proven experience in a similar catering or service management role
- Strong leadership and team management skills
- Excellent communication and influencing abilities
- Solid knowledge of food safety, health & safety, and compliance standards
- Ability to analyse problems and implement effective solutions

Proficiency in Microsoft Office (Word, Excel, Outlook) and data tools (e.g. Power BI)

Desirable Qualifications

Hospitality qualification (or equivalent)

IOSH or similar health & safety certification

Experience managing client relationships

Training qualifications (e.g. Train the Trainer, IFM Accreditation)

What You'll Deliver

High levels of client satisfaction and service excellence

Strong financial performance through effective cost and labour management

A positive safety culture across all sites

Increased employee engagement and team development

Why Sodexo?

Working with Sodexo is more than a job; it's a chance to be part of something greater.

Belong in a company and team that values you for you.

Act with purpose and have an impact through your everyday actions.

Thrive in your own way.

We also offer a range of perks, rewards and benefits for our colleagues and their families:

Unlimited access to an online platform offering wellbeing support

An extensive Employee Assistance Programme to help with everyday issues or life's larger problems, including legal and financial advice, support with work or personal issues impacting your wellbeing

Access to a 24hr virtual GP Service

Sodexo Discounts Scheme, offering great deals 24/7 across popular high street retailers (also open to friends and family)

Save for your future by becoming a member of the Pension Plan

Opportunities to enable colleagues to grow and succeed throughout their career at Sodexo, including a variety of learning.

- **Sector:** accommodation and food service activities

Career Level

- Experienced [Non-Managerial]