



MT MONO TRADING LIMITED



#JOB-2456278



14/15 Eyre Square, Galway, Co. Galway, H91

NFD2



No of positions : 1



Paid Position



39 hours per week



36650.00 Euro Annually



07/07/2026



04/08/2026

## How to apply

### Application Method :

Please apply to the vacancy by the following means:

Email : [hr@thehardiman.ie](mailto:hr@thehardiman.ie)



Open your camera app & point here to view this ad online



## Hospitality Manager

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

Hospitality Manager

Standing proudly on the famous Eyre Square since 1852, The Hardiman offers generous hospitality with a familiar, easy charm that makes guests feel right at home. Now it's your chance to be part of this long tradition in our renowned hotel

We are looking for a dedicated Hospitality Manager to oversee daily hospitality Front office operations at The Hardiman and join the exceptional team.

As Hospitality Manager, you will be a confident, engaging, and intuitive leader with a naturally warm presence and a genuine passion for exceeding guest expectations. You will support the day-to-day operation of the Front Office, ensure the highest standards of service delivery while maintain a calm, professional, and solutions-focused approach in a fast-paced luxury environment.

You will demonstrate inspirational leadership, a proactive mindset, and a consistent drive to go above and beyond, ensuring the flawless execution of the guest journey from arrival to departure.

### Key Responsibilities

- Overseeing daily operations
- Providing upper management with regular reports.
- Design and deliver training on a daily basis.
- Act as a visible leader and role model, inspiring and coaching the team
- Anticipate guest needs and resolve issues seamlessly and professionally
- Ensure effective service recovery, maintaining guest satisfaction at all times
- Build strong relationships across all departments to ensure smooth operations

### About You

Previous Front Office, Guest Services, or supervisory/management experience in a fast-paced environment

- A natural leader with a passion for hospitality and exceptional service
- Highly organized with excellent attention to detail
- Strong communication and interpersonal skills
- Confident decision-maker with strong problem-solving abilities

Calm and composed, with the ability to perform under pressure

A genuine commitment to delivering warm, authentic Irish hospitality

#### Skills & Experience

Fluency in spoken and written English is essential

Experience with Opera or a similar Property Management System is desirable

A third-level qualification in Hospitality Management or related field is desirable.

Strong client relationship management skills with a focus on exceptional service delivery.

- **Sector:** accommodation and food service activities

#### **Career Level**

- Managerial

#### **Candidate Requirements**

(Essential)

- **Minimum Experienced Required (Years):** 2
- **Minimum Qualification:** Level 8 (incl Higher Diploma & Honours Bachelor Degree)

(Desirable)

- **Ability Skills:** Hospitality, Interpersonal Skills
- **Competency Skills:** Collaboration, Decision Making, Flexibility, Leadership
- **Proximity Locator Distance:** 60 Kilometres