



BLACKBERRY HEARING LIMITED



#JOB-2456004



Unit 5A, Tesco Xtra, Stapleton Drive, Dundalk,
Co. Louth, A91 EW25



No of positions : 1



Paid Position



15 hours per week



To be Confirmed



01/07/2026



29/07/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : katiethompson@blackberryhearing.com



Open your camera
app & point here
to view this ad
online



Customer Service Specialist

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Company Description Established in 2015, Blackberry Hearing has quickly grown to become the largest Irish-owned provider of hearing aids. Our incredible team manage our clinics and stores nationwide and set the standard when it comes to service, transparency and price. We set out to become the best hearing aid provider in Ireland by providing every customer with an outstanding level of service.

We are a local Irish business with ambitious growth plans into the future and are looking for smart, hardworking, and conscientious people to join our team. Our customer reviews and video testimonials reflect our commitment to our customers and the level of service we aim to provide everyone.

Role Description We are looking for a friendly Front of House Customer Service Specialist to join our busy hearing care clinic in Dundalk. It is a part-time, job-share position.

Key Responsibilities

- Greet customers warmly and provide exceptional Front of House service
- Manage appointments, respond to customer queries, and handle basic administration
- Assist with product information, aftercare and basic hearing aid support
- Promote products and accessories to customers
- Maintain clinic presentation and manage stock
- Support promotional activities, community events and marketing initiatives
- Work closely with the Business Development Manager on local outreach

Requirements

- Full, clean driving licence
- Previous experience in retail or customer service
- Strong communication, organisational and computer skills
- Flexible availability for additional hours, including weekends
- Professional, approachable and customer-focused attitude

- **Sector:** human health and social work activities

Career Level

- Experienced [Non-Managerial]