



BLAZENVALE LIMITED



#WPEP-2455506



CHUPI, Unit 10, Powerscourt Townhous, 59

William St S, Dublin 2, D02 FX73



No of positions : 1



Work Placement Experience Programme



As per WPEP guidelines



Work Placement Experience Programme



29/06/2026



24/08/2026

How to apply

Application Method :

This programme is for jobseekers that are in receipt of a qualifying social welfare payment and those transferring from a social welfare scheme. Full eligibility details are available [here](#)



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Junior Logistics & Customer Care Assistant - WPEP Scheme

Application Details

This Work Placement Experience Programme provides Participants with an opportunity to gain meaningful work experience, learning and training while on the programme. This programme is for jobseekers who are in receipt of qualifying social welfare payments and those transferring from a social welfare scheme or an ETB Training Allowance. Your eligibility for this programme will be verified by the Department as part of the application process.

Job Description

Chupi has brought diamonds into the 21st century. Through a focus on sustainability, innovation and master craftsmanship, Chupi offers meaningful luxury — timeless jewellery that tells stories of love, hope and everything in between, designed to be passed down for generations to come.

This placement offers the unique opportunity to gain experience alongside our experienced Logistics and Customer Care team.

The successful participant will gain experience in, and will be trained in the following:

- o The delivery of excellent customer care across email and chat channels, learning how to respond to customer queries with empathy and attention to detail in a luxury ecommerce setting.
- o Learn how to use customer care and CRM platforms such as Gorgias to manage, track, and resolve customer enquiries within agreed timeframes.
- o Learn how international logistics works in practice, including shipping, customs, duties, and the safe dispatch of high-value items to customers worldwide.
- o Assist with the picking, packing, and quality control of customer orders, ensuring every piece dispatched meets the highest standards of packaging and presentation.
- o Support the accurate management of inventory movements and order administration, including stock levels, order status, returns processing, and communication across teams.

Role Description

This is a training and work experience opportunity; no prior experience in this role is necessary. Accredited and/or sector recognised training will be provided to support your placement. Participants are eligible to participate in the WPEP QQI Work Experience Module which was developed by the Education & Training Boards in collaboration with the Department of Social Protection. This optional module will fulfil your accredited training requirements for the WPEP.

The participant will receive formal/informal training and mentoring in the following:

Formal Training:

- Klaviyo
- AI
- Looker Studio

Informal Training:

- Communication Skills
- Teamwork and Collaboration
- Creative thinking and a visual sensibility
- **Sector:** other service activities

Career Level

- Not Required

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years): 0**