



GS AGRI RECRUITMENT LIMITED



#JOB-2452864



GRADY WINDOW MANUFACTURERS LTD,

Charlestown, Co. Mayo, F12 N6V2



No of positions : 1



Paid Position



39 hours per week



36605.00 Euro Annually



11/06/2026



09/07/2026

### How to apply

#### Application Method :

Not available



Open your camera app & point here to view this ad online



## IT Support Engineer - Grady Window Manufacturers Limited

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

Grady Window Manufacturers Limited requires 1 IT Support Engineer for full-time work in Charlestown, Co. Mayo, Ireland, F12 N6V2.

Typical duties include:

Providing first- and second-line technical support to users via phone, email, and remote support tools.

Diagnosing and resolving hardware, software, network, and system issues.

Installing, configuring, and maintaining desktop computers, laptops, printers, mobile devices, and peripheral equipment.

Managing user accounts, passwords, and access permissions within company systems.

Monitoring IT systems and networks to ensure optimal performance and security.

Troubleshooting Microsoft Windows, Microsoft 365, email, and business application issues.

Supporting network infrastructure, including routers, switches, Wi-Fi, and VPN connectivity.

Escalating complex technical issues to senior engineers or third-party vendors where required.

Maintaining accurate records of incidents, service requests, and resolutions through ticketing systems.

Assisting with software deployment, upgrades, patches, and system maintenance activities.

Providing technical guidance and training to end users on IT systems and applications.

Participating in IT projects, including system migrations, hardware rollouts, and infrastructure improvements.

Ensuring compliance with company IT policies, cybersecurity procedures, and data protection requirements.

Assisting with backup, recovery, and disaster recovery processes.

Other details:

Minimum annual remuneration: €36,605

Standard working week: 39 hrs per week.

Applications: Please send your application to the following email address:

gsrecruitmentjobs@gmail.com

- **Sector:** manufacturing

### **Career Level**

- Experienced [Non-Managerial]

### **Candidate Requirements**

(Essential)

- **Minimum Experienced Required (Years):** 1
- **Minimum Qualification:** Level 7 (incl Diploma & Ordinary Bachelor Degree)

(Desirable)

- **Ability Skills:** Administration, Communications, Computer Literacy, Technical IT
- **Competency Skills:** Flexibility, Management, Problem Solving, Time Management
- **Specialising In:** technical support
- **Driving Licence:** Learner permit: B
- **Languages:** English C1-Advanced