



Company Details Confidential



#JOB-2451741



DUBLIN SIMON COMMUNITY, 5 Red Cow Lane, Dublin 7, D07 PD37



No of positions : 1



Paid Position



37.5 hours per week



36738.00 Euro Annually



04/06/2026



02/07/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : anaarellano@dubsimon.ie



Open your camera app & point here to view this ad online



Support Worker - Flexi

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

About the Flexi Team

As a Support Worker working across services, you'll have the opportunity to work over the full spectrum of services in Dublin Simon Community. You will be part of a large team of support workers who cover a variety of shifts across Emergency Accommodation Services, Treatment Services, our Outreach Service, and Long-Term Accommodation Services and will report to the Flexi Service Manager. The Support Worker role in the Flexi Team is an opportunity to gain frontline experience in a variety of services and many employees who have started in this Team, have moved into Support and Project Worker roles within one service. As well as our induction program, you will be provided with 10 training days throughout the year, ensuring you have the support and training to succeed in this role.

Flexibility and adaptability are core personality for this role, you must be available to cover a mix of Day shifts, Night shifts, and Weekends in various different services.

About the Job

Location: 11 Dublin Simon Community Projects in Dublin and 2 services in Co. Wicklow.

Working Hours: 37.5 hours per week on a 24/7 rota, 7-day liability – Monday to Sunday

Salary: 36,738 per year.

Your Responsibilities

- Support the project/key workers and management in the implementation of operational and strategic goals; including following up on support plan actions, supporting the service user to achieve their goals.
- Building professional relationships of trust with all service users and residents. Treating all service users and residents with dignity and respect.
- Conduct harm reduction interventions; overdose prevention, stabilisation.
- Completion of daily duties which may include assisting clients and supporting them around their mental and physical health, addiction issues, ensuring that physical needs such as bathing and washing clothing are carried out and general upkeep of building by cleaning.
- Support the safe and healthy functioning of each building to ensure the safety of and the

service users/residents in that building, procedures relating to fire safety, hazard management, building checks, sharps disposal, and management of challenging behaviour.

- Managing complex and challenging behaviour and conflict management and ensuring residents adhere to accommodation agreements.
- To carry out all administrative duties such as: managing petty cash, record keeping (electronic), record keeping (paper), filing, answering queries via phone.
- Ensure consistent handovers, diary, incident reports, and follow-ups, in accordance with organisation policies.
- Ensure services and projects are compliant with organisational policies, procedures, and guidelines in the following areas: Fire Safety, Confidentiality, Child Protection, Data Protection, Admissions, Case Management, and Disengagement, etc.
- Undertake other related duties as may reasonably be assigned by your line manager.

- **Sector:** human health and social work activities

Career Level

- Experienced [Non-Managerial]