



Company Details Confidential



#JOB-2448340



3rd Floor, Ormond Building, 31-36 Ormond

Quay Up, Dublin 7, D07 EE37



No of positions : 1



Paid Position



40 hours per week



Dependent On Experience



13/05/2026



10/06/2026

### How to apply

#### Application Method :

Not available



Open your camera app & point here to view this ad online



## Multilingual Customer service Agent

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

we are seeking a highly skilled customer service representative to join our diverse team in this role. you will be the primary point of contact for a draw range of clients across southern Africa you'll be responsible for providing support resolving complex inquiries and ensuring as seamless customer experience by communicating fluently in English and Zulu

Required:

- Fluent in Zulu and English
- Excellent communication skills.
- Proven time management skills and ability to work under time pressures.
- Fantastic team spirit and mentality with a focus on customer satisfaction.

- **Sector:** information and communication

### Career Level

- Professional

### Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 0
- **Minimum Qualification:** Level 4 (incl Leaving Certificate/ Leaving Certificate Applied/ Leaving Certificate Vocational Programme)

(Desirable)

- **Ability Skills:** Communications, Customer Service
- **Competency Skills:** Decision Making, Time Management
- **Languages:** English C2-Master (Fluent), Zulu C2-Master (Fluent)