



MCL INSURANCE SERVICES (IRELAND)
LIMITED



#JOB-2445820



Chamber Buildings, North Street, Swords, Co.
Dublin, K67 DC82



No of positions : 1



Paid Position



37.5 hours per week



27698.63 Euro Annually



04/05/2026



13/05/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

URL :

<https://mclinsuretech.getgqjobs.co.uk/registerJob/04a3dccccd-ac7d-1bcd-999445c5ba9d>



Open your camera app & point here to view this ad online



Customer Experience Associate

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

We are now recruiting Customer Experience Associates to join our team. You will make outbound renewal calls relating to existing customers who want to speak to someone about renewing their motor and/or home insurance. You will also help customers manage other elements of their policies, including midterm adjustments and payments. You will provide a fast and efficient service within the Contact Centre to all our customers via telephone and online web chat. You will ensure that excellent customer service is always provided whilst communicating courteously and accurately.

- **Sector:** financial and insurance activities

Career Level

- Entry Level