



KENNCO UNDERWRITING LIMITED



#JOB-2445653

KENN CO. UNDERWRITING LIMITED,



Grange Rd off Pk, Un, Grange Road, Dublin

16, D16 WK65



No of positions : 1



Paid Position



40 hours per week



36605.00 Euro Annually



28/05/2026



25/06/2026

How to apply

Application Method :

Not available



Open your camera app & point here to view this ad online



Motor Claims Handler

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

APA QUALIFICATION IS REQUIRED

The successful candidate will work within the KennCo Insurance in the claims department.

Key Duties / Responsibilities:

The duties and responsibilities of the role of the Motor Claims Handler will include but will not be limited to:

Providing excellent customer service for customers whilst ensuring all critical data is captured at notification stage as accurately as possible.

Handling all incoming communication proactively to ensure the early and cost-effective resolution of all claims

Dealing with all incoming correspondence from claimants, assessors, garages, solicitors and other interested parties to ensure that there is no escalation of claim duration and duration related costs i.e. escalation/car hire

Desktop investigations of claims at the initial stage and where possible decide on and confirm indemnity and liability.

Negotiating settlements of claims in a professional and fair manner with all interested parties.

Handling an assigned workload of claims through to final settlement

Reporting to Claims Manager with any changes in the complexity of claims, ensuring they are identified and dealt with appropriately.

Conducting regular file and reserve reviews ensuring service standards/quality are in accordance with agreed SLA's

Managing personal performance targets to ensure all personal and team targets are met

Carrying out such duties as management may require from time to time.

Key Skills:

A minimum of two years claims handling is essential.

APA/Grandfathered status, ideally working towards CIP.

Customer-focused and ability to agree 'win-win' situations.

Awareness of Underwriting Principles and applicable legal and liability knowledge, claims regulations, compliance (CPC) and motor legislation.

Methodical and structured approach to work demonstrating good problem-solving skills.

- **Sector:** financial and insurance activities

Career Level

- Experienced [Non-Managerial]