



GlobeTech



#JOB-2445375



APPLE, Hollyhill Ind Est, Hollyhill, Cork, Co.

Cork, T23 YK84



No of positions : 1



Paid Position



39 hours per week



36700.00 Euro Annually



29/04/2026



27/05/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : careers@globetech.ie

Address:

[Globe Tech Services Ltd.](#)

[Unit 1.](#)

[Building 2100.](#)

[Avenue 2000.](#)

[Cork Airport Business Park.](#)

[Cork, Ireland.](#)



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Business Data Technician With Japanese

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

GlobeTech is a global provider of software localisation, translation, QA and data analysis to the multinational IT sector. We provide market leading solutions to our clients with the core objective of helping them to expand and grow their business. Established in 1997 by two expert Engineers, our bespoke services have allowed us to grow around the world and become a trusted partner with our clients. Why? Because we work with excellent people!

Are you ready to start a new career opportunity? We are looking for talented individuals to join our growing team as a Business Data Technician within the area of consumer electronics. In this role you will have the opportunity to work with the most innovating software products in the world, in a dynamic company culture and be part of cutting-edge technologies. As a Business Data Technician you will provide support for small/mid-sized businesses and enterprise customers in the target language, using your native knowledge of such language. In addition, the role consists of researching, analyzing and validating information using web-based maps and news articles/social media/official websites. This role is fully remote.

Responsibilities

- Review, validate and process tasks in internal tools in native language and English
- Provide support to users of Maps-related portals and of Maps app
- Trouble-shoot and if required, escalate issues
- Deal with business queries, in accordance with company policies
- Evaluate data quality through web-based research and phone calls
- Apply critical thinking to identify trends
- Identify root cause(s) of trending issues

Qualifications

- Strong web-research skills, including the use of web-based maps
- Confident in placing outbound calls
- Adept at working with large data sets with an ability to identify patterns
- Detail oriented
- Fluent in Japanese and English desirable.

Strong Analytical and Decision-Making Skills

Demonstrated ability to work independently, as well as in small and large cross functional teams

Communicating with customers and providing support

Preferred

1+ years of experience in geospatial data analysis or map quality evaluation

Further details:

12 month contract, with possible extension.

Working Hours: 9am-5.30pm, Monday - Friday, 39 hours per week.

Pay: €36700 per annum.

Location: Remote, work from home

Employer: GlobeTech

Diversity and Inclusion

We believe in ensuring diversity and inclusion in the workplace, as this will produce a better place to work and a better product. We encourage all candidates to apply. GlobeTech is an equal opportunity employer celebrating diversity and championing inclusivity.

- This vacancy is suitable for Remote/Blended working
- **Sector:** information and communication

Career Level

- Experienced [Non-Managerial]

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 1
- **Languages:** Japanese C2-Master (Fluent)

(Desirable)

- **Ability Skills:** Administration, Analytical, Interpersonal Skills, Technical IT
- **Competency Skills:** Collaboration, Decision Making, Flexibility, Initiative
- **Specialising In:** technical support