



DEITG - I.T. GENERALISTS LIMITED



#JOB-2445223



N Pt House, N Pt Bus Pk, New Mallow Road,  
Cork, Co. Cork, T23 AT2P



No of positions : 1



Paid Position



40 hours per week



37600.00 Euro Annually



29/04/2026



27/05/2026

### How to apply

#### Application Method :

Please apply to the vacancy by the following means:

Email : [hradmin@deitg.com](mailto:hradmin@deitg.com)



Open your camera app & point here to view this ad online



## IT Helpdesk Technician – Cork

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

How to Apply Please apply by emailing your CV to [hradmin@deitg.com](mailto:hradmin@deitg.com)

Are you passionate about technology and eager to grow your IT career?

Do you enjoy solving problems and learning new skills in a dynamic environment? If so, we'd love to hear from you!

At DEITG, we're looking for an enthusiastic IT Helpdesk Technician to join our Cork team. Whether you're a recent graduate or have hands-on experience, your curiosity and commitment to excellence will make you a great fit.

#### Why Join Us?

**Stability:** Full-time, permanent role. This is not a remote role; you'll work full-time 40 Hours per week in Cork office

**Career Growth:** Professional development plan with clear progression.

**Certifications:** We fund industry-leading certifications and provide study time.

**Financial Rewards:** Salary increases for certifications achieved.

**Team Culture:** Work with a skilled, supportive, and innovative team.

**Innovation:** Opportunities to research and develop new technologies.

**Holidays:** 20 days annually.

**Salary:** Based on experience, certifications, and qualifications.

#### Your Role

Provide Service Desk and Field Support to our clients.

Troubleshoot and resolve hardware, software, and network issues.

Deploy, install, and configure desktops, laptops, and mobile devices.

Assist with Microsoft 365 administration and cloud services.

Support cybersecurity initiatives and compliance standards.

Collaborate with the team to deliver best-in-class service.

Stay current with emerging technologies and industry trends.

#### What We're Looking For

Excellent communication skills (written and verbal).

Proven ability to work effectively in a team.

Strong values and commitment to personal and professional growth.

IT-related qualification or equivalent experience.

Full clean Idriver's licence plus own transport.

Willingness to achieve MD-102 and MS-102 certifications within the first year (fully supported by us).

Our Tech Stack:

We continually develop and expand our technology suite to ensure we deliver cutting-edge solutions to our clients.

Client: Desktops, Laptops, Mobile Devices, Printers, Microsoft 365, Windows 10 & 11

Server: Hardware & Virtual, Microsoft Server 2019, 2022

Cloud: Microsoft 365, SharePoint, Teams & Azure.

Networking: Firewalls, Routers, VPN, LAN & Wireless

Vendors: Microsoft, Hewlett Packard, Proofpoint, WatchGuard, Thycotic, Zyxel, CrowdStrike, Autotask, Datto.

Cybersecurity:

We are committed to staying ahead of the rapidly evolving threat landscape to safeguard our business and our clients.

Endpoint Security AV/Malware, Threat Detection & Response

Email Security, Microsoft 365 Hardening, Advanced Threat Protection, DNS, DMARC, DKIM.

Network Security: Firewalls, Web & DNS filtering

Information Security – Policy, Process & Procedures GDPR Awareness

Cybersecurity Assessment & Compliance – CE, IASME, ISO, NIST, CMMC

- **Sector:** information and communication

### **Career Level**

- Entry Level

### **Candidate Requirements**

(Essential)

- **Minimum Experienced Required (Years):** 1
- **Minimum Qualification:** Level 9 (incl Post Graduate & Diploma & Master Degree)

(Desirable)

- **Ability Skills:** Analytical, Computer Literacy, Customer Service, Technical IT
- **Competency Skills:** Problem Solving, Teamwork, Time Management, Working on own Initiative