



TELEPERFORMANCE IRELAND LIMITED



#JOB-2440672



Multiple Locations



No of positions : 51



Paid Position



40 hours per week



33280.00 Euro Annually



30/03/2026



27/04/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

URL :

<https://careerseng->

[teleperformance.icims.com/jobs/67922/customer-](https://careerseng-teleperformance.icims.com/jobs/67922/customer-)

[service-specialist/job?in_iframe=1](https://careerseng-teleperformance.icims.com/jobs/67922/customer-service-specialist/job?in_iframe=1)



Open your camera app & point here to view this ad online



Customer Service Specialist

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Multiple Locations :

- TPIE Eastpoint Bus Pk Block J, Eastpoint Bus Pk Alf, Dublin, Co. Dublin, D03 HR52
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Job Title: Live Chat Customer Service Specialist

Location: Dublin (Office-Based)

Job Type: Permanent, Full-time (40 hours/week)

Working hours: All candidates need to be flexible and able to work anytime between the following hours:- Monday-Sunday 5am - 10pm

Salary: €16.00 per hour (€33,280 base)

Join Teleperformance, a fast-paced, high-energy contact centre delivering world-class support for global brands. We are currently looking for tech-savvy, lightning-fast Live Chat Specialists to join our Dublin office. If you love the thrill of managing multiple chats and solving problems in real-time this is the role for you.

(Target Start Date: May 2026)

What You Will Be Doing:

Forget the traditional call centre script. As our Live Chat Specialist, you are the digital face of our brand.

Multitask like a pro: Handle multiple inbound live webchats simultaneously while maintaining high-quality responses.

First-Contact Resolution: Be the detective who gets to the bottom of customer queries and solves them accurately on the spot.

Digital Empathy: Support all customers with patience, warmth, and the perfect written tone.

System Navigation: Keep accurate, detailed records of customer interactions while navigating our internal systems seamlessly.

(Please note: While this role is highly chat-focused, occasional phone or email support may be required!)

What We Are Looking For:

Experience: 2–3 years in customer service. Strong webchat/live chat experience is a massive plus, but phone and email experience counts too!

Keyboard Warrior: Excellent typing speed and flawless written English (grammar, spelling, and tone matter here).

Problem Solver: You take ownership of issues, show genuine empathy, and consistently hit your targets.

Flexibility: You must be available to work 40 hours per week on rotational shifts between Monday – Sunday, 05:00 – 22:00.

- **Sector:** information and communication

Career Level

- Experienced [Non-Managerial]