



COSMOS COFFEE LIMITED



#WPEP-2436097



McEllin Apartment, Main Street, Balla, Co.

Mayo, F23 HP52



No of positions : 1



Work Placement Experience Programme



As per WPEP guidelines



Work Placement Experience Programme



06/07/2026



31/08/2026

## How to apply

### Application Method :

This programme is for jobseekers that are in receipt of a qualifying social welfare payment and those transferring from a social welfare scheme. Full eligibility details are available [here](#)



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## Barista Assistant - WPEP Scheme

### Application Details

This Work Placement Experience Programme provides Participants with an opportunity to gain meaningful work experience, learning and training while on the programme. This programme is for jobseekers who are in receipt of qualifying social welfare payments and those transferring from a social welfare scheme or an ETB Training Allowance. Your eligibility for this programme will be verified by the Department as part of the application process.

### Job Description

As a Coffee Shop Assistant on the WPEP, with training you will support the day-to-day operations of the café. You will gain experience in customer service, food and beverage preparation, and maintaining a clean and welcoming environment.

You will learn how to:

- Greet and serve customers in a friendly and professional manner
- Take customer orders and handle basic transactions
- Prepare and serve hot and cold beverages (e.g., tea, coffee)
- Assist with food preparation and display
- Maintain cleanliness of work areas, seating areas, and equipment
- Restock supplies and monitor stock levels
- Follow food safety, hygiene, and health & safety guidelines

Learning & Development Opportunities

- Barista training and beverage preparation skills
- Customer service and communication skills development
- Experience working in a fast-paced hospitality environment
- Understanding of food safety and hygiene standards
- Teamwork, time management, and workplace readiness skills
- Ongoing support, mentoring, and feedback

You will be assigned a supervisor who will:

- Provide training and daily guidance
- Support your learning and development
- Monitor progress and provide regular feedback

- Ensure a positive and structured placement experience

#### What You Will Gain:

- Hands-on experience in a real café environment
- Practical barista and customer service skills
- Increased confidence in the workplace

### **Role Description**

This is a training and work experience opportunity; no prior experience in this role is necessary. Accredited and/or sector recognised training will be provided to support your placement. Participants are eligible to participate in the WPEP QQI Work Experience Module which was developed by the Education & Training Boards in collaboration with the Department of Social Protection. This optional module will fulfil your accredited training requirements for the WPEP.

#### Formal Training:

Hygiene & Food Safety

Service Training

Drink Build & Recipe Standards

Brand & Service Philosophy

Espresso Machine Training

#### Informal Training:

Customer Service

Coffee Knowledge Basics

Milk Steaming & Texturing

Bar Flow & Station Organization

POS & Cash Handling

Equipment Maintenance

- **Sector:** other service activities

### **Career Level**

- Not Required

### **Candidate Requirements**

(Essential)

- **Minimum Experienced Required (Years):** 0