



Sodexo Ireland



#JOB-2435995



Co. Limerick,



No of positions : 1



Paid Position



39 hours per week



80000.00 Euro Annually



27/02/2026



27/03/2026

## How to apply

### Application Method :

Please apply to the vacancy by the following means:

URL :

<https://www.sodexojobs.co.uk/jobs/general-services-manager-in-limerick.13595>



Open your camera app & point here to view this ad online



## General Services Manager

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

General Services Manager – Soft Services

Location:

Limerick, Ireland

Salary: €80,000 + Sodexo Benefits

#### Key Responsibilities

##### Soft Services Leadership

Lead the delivery of all soft FM services across the site, ensuring consistent, high-quality standards

Drive excellence in GMP cleaning and regulated service environments

Ensure catering and hospitality services align with client expectations and compliance standards

Oversee vendor management for pest control, landscaping, and specialist soft services

##### Client & Contract Management

Act as the primary client interface for all soft services

Lead service reviews, performance meetings, and continuous improvement initiatives

Ensure SLAs and KPIs are consistently met or exceeded

Identify opportunities for service innovation and contract growth

##### Compliance & Risk Management

Ensure full compliance with GMP/GDP, health & safety, environmental and statutory requirements

Maintain robust risk registers and business continuity plans

Ensure all SOPs and regulatory standards are adhered to across services

##### Financial & Commercial Accountability

Manage budgets, forecasting, P&L and cost control

Monitor labour productivity and operational efficiencies

Deliver contract targets including margin and service performance metrics

##### People Leadership

Lead, coach and develop multidisciplinary soft services teams

Drive employee engagement, performance management, and development plans

Promote a culture of safety, collaboration, and continuous improvement

About You

Essential

Proven senior leadership experience within Soft FM or integrated facilities management

Strong background in cleaning and/or GMP-regulated environments (5+ years preferred)

Demonstrable experience managing large, diverse operational teams

Strong commercial and financial acumen including P&L responsibility

Excellent client-facing and stakeholder management skills

Experience operating within a highly regulated pharmaceutical or similar environment

Desirable

Hospitality, Facilities, or Business-related qualification

NEBOSH (or equivalent)

Experience in pharmaceutical or FMCG sectors

Professional FM qualification

What's on Offer

A senior leadership role on a flagship pharmaceutical contract

Full ownership of Soft Services performance and strategy

Support from central subject matter experts within a strong matrix structure

Career progression within a global organisation

Opportunity to shape service excellence in a highly regulated, high-profile environment.

Sodexo reserves the right to close this advert early if we are in receipt of a high number of applications.

- **Sector:** administrative and support service activities

### **Career Level**

- Experienced [Non-Managerial]

### **Candidate Requirements**

(Essential)

- **Minimum Experienced Required (Years):** 1
- **Minimum Qualification:** No Qualification

(Desirable)

- **Ability Skills:** Administration, Interpersonal Skills
- **Competency Skills:** Collaboration, Decision Making, Management, Teamwork