



AWP HEALTH & LIFE SA



#JOB-2432259



Unit 12C, Joyce Way, Pk W Bus Pk, Dublin 12,  
D12 AY95



No of positions : 1



Paid Position



40 hours per week



Negotiable



03/02/2026



03/03/2026

### How to apply

#### Application Method :

Please apply to the vacancy by the following means:

URL :

<https://internal-careers.allianz.com/job-invite/44678/>



Open your camera app & point here to view this ad online



## Claims Officer - Ukrainian

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

Are you interested in working for one of the world's leading insurance and financial services companies? We are looking for Claims Handlers to join our multicultural team based in Dublin 12. Allianz Partners in Ireland is part of the Allianz Group. Allianz Partners provides global and local health insurance and other employee benefit solutions, health services, administration and reinsurance to its partners and customers around the world who include multinational corporations, SMEs, IGOs, NGOs and private families. We combine digital innovation, data insights and health expertise to make access to care as simple and convenient as possible. We want to have a lasting, positive impact on the health and wellbeing of our customers and wider global communities today, while considering the needs of future generations. For more information, please visit: [www.allianz-partners.com](http://www.allianz-partners.com).

The role of a Claims Handler involves processing medical claims for clients worldwide, from Australia to Germany and Argentina to Italy, all countries are catered for. We ensure a high level of client service while processing claims within an industry leading 48 hours timeframe. The Claims Department is a very fast paced and challenging environment, with many different languages used and a mixture of cultures.

#### What you do

#### Your key responsibilities:

- Process claims within the agreed company SLA, Clear to Zero, and adjudicate each claim in accordance with Allianz Care policy benefits to achieve company loss ratio targets
- Ensure accurate and efficient adjudication/investigation of each claim, ensuring timely follow-up of claims, to deliver a superior client experience and accurate reporting
- Consistently contribute to departmental success by meeting agreed personal and team targets for both productivity and quality

Foster healthy inter-departmental relationships by responding to internal customer queries in a professional, solution focused manner to ensure an efficient response is provided

Other Ad hoc duties as required

Work effectively in an environment shaped by artificial intelligence (AI), machine learning, data, analytics and cloud-based tools, using insights responsibly with our standards of data governance, security and ethical use.

What you bring

Administrative experience

Experience working with tight deadlines

Strong Knowledge of Microsoft Office ( Excel, Word)

Valid EU work permit with the ability to work full time year round

Fluency in English and Russian

What we offer

Our employees play an integral part of our success as a business. We appreciate that each of our employees are unique and have unique needs, ambitions and we enjoy being part of their journey.

We are there to empower you and your professional and personal goals and for that reason here are some of our benefits:

Dynamic and Multinational working environment

Trainings and programs dedicated to Learning and Development (e.g. free access to LinkedIn Learning)

A wide range of employee benefits

- This vacancy is suitable for Remote/Blended working
- **Sector:** financial and insurance activities

### **Career Level**

- Experienced [Non-Managerial]