



PHONE CARE & REPAIRS LIMITED



#JOB-2431992

Saint Michael's Square, Ballinasloe, Co.
Galway,

No of positions : 1



Paid Position



39 hours per week



36650.00 Euro Annually



03/02/2026



03/03/2026

How to apply

Application Method :

Not available

Open your camera
app & point here
to view this ad
online

ICT Network & Hardware Engineer

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

We are seeking an ICT Network & Hardware Engineer to support our retail and B2B operations across mobile devices, laptops, networking, and IT support services. This role involves hands-on technical work in device setup, troubleshooting, network installation, and IT support for both individual customers and business clients.

The position combines hardware support, networking and basic cybersecurity practices making it ideal for a practical, technically skilled professional.

Key Responsibilities

Assist with installation, configuration, and maintenance of small business networks, including routers, switches, Wi-Fi access points, and cabling.

Support network troubleshooting, connectivity issues, and performance optimisation for B2B clients.

Assist with basic server, firewall, and network security configurations under guidance.

Support installation and maintenance of POS systems and office IT equipment.

Implement basic cybersecurity best practices, including antivirus installation, firewall configuration, and data protection measures.

Assist customers and businesses with data backup, recovery, and device security solutions.

Support compliance with data protection and security standards for business clients.

Diagnose, repair, and configure laptops, desktops, mobile phones, tablets, and related accessories.

Perform hardware upgrades including RAM, storage, batteries, screens, and peripheral devices.

Install and configure operating systems, software applications, and security tools on devices.

Provide technical support to customers and business clients.

Provide clear technical explanations and advice to customers regarding devices, upgrades, and IT solutions.

Support B2B clients with on-site installations, system setups, and after-sales technical support.

Maintain accurate records of repairs, installations, service tickets, and inventory usage.

Assist with stock handling, testing, and quality checks of devices and IT equipment.

Coordinate with suppliers and internal teams for hardware sourcing and technical solutions.

Skills & Experience

Experience in IT hardware support, networking, or technical service roles.

Strong understanding of computer hardware, mobile devices, operating systems, and networking fundamentals.

Basic knowledge of network security, antivirus solutions, and data protection practices.

Customer-focused approach with good communication skills.

Ability to work independently and manage multiple technical tasks.

Working Hours: 39 Hours Per week

Annual Salary: 36,650.00

Hourly Rate: €18.07

Company: Phone Care & Repairs Limited

Job Location: St. Michael Square, Ballinasloe, Galway, Ireland

Start date: 06/04/2026

- **Sector:** other service activities

Career Level

- Experienced [Non-Managerial]