



Araval Ltd t/a McDonalds

#JOB-2425853

MCDONALD'S, Cresc Sc, Dooradoyle Road, Limerick, Co. Limerick, V94 P3K6

No of positions : 1

Paid Position

39 hours per week

0.00 Euro Annually

19/12/2025

16/01/2026

Technology Operations Manager

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Digital & Systems Management

Oversee the performance and availability of digital systems including POS, self-order kiosks, digital menu boards, delivery platforms, and back-office systems

Act as the primary liaison between restaurants, approved technology vendors, and McDonald's corporate IT teams

Coordinate system upgrades, rollouts, and new digital initiatives across multiple locations

Operational Technology Support

Ensure reliable connectivity (network, broadband, Wi-Fi, telecoms) across all restaurants

Troubleshoot and resolve escalated system and digital outages impacting operations

Implement preventative maintenance and monitoring processes to reduce downtime

Process Improvement & Compliance

Analyse digital performance data to identify operational efficiencies and improvement opportunities

Ensure compliance with McDonald's global digital standards, data protection, and cybersecurity requirements

Develop and maintain digital SOPs and escalation procedures

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : sinead.aarval@gmail.com



Open your camera app & point here to view this ad online



Support restaurant managers and teams with digital system training and adoption

Lead change management initiatives related to new technology or process changes

Act as a digital subject-matter expert for restaurant leadership teams

Strategic & Project Work

Support digital transformation projects aligned with business growth

Assist with budgeting, forecasting, and vendor performance evaluation

Contribute to long-term digital strategy for the franchise group

Qualifications Degree and telecommunications

- **Sector:** accommodation and food service activities

Career Level

- Managerial