



Sodexo Ireland



#JOB-2425852



Ireland,



No of positions : 1



Paid Position



39 hours per week



70000.00 Euro Annually



02/01/2026



30/01/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Address:

<https://community.sodexojobs.co.uk/members/?j=151968&ATSI=SDX&jobboard=JobsIreland.ie+Email&c>



Open your camera
app & point here
to view this ad
online



Regional Soft Services Manager

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

About the Role: We are seeking an experienced and driven Regional Soft Services Manager to lead the delivery of cleaning and soft services across 78 ESB sites nationwide. This is a high-impact role responsible for ensuring operational excellence, contract compliance, exceptional service standards, and strong client relationships.

The successful candidate will lead a large, multi-site team and play a critical role in maintaining quality, driving performance, and promoting continuous improvement in line with Sodexo and ESB requirements.

Key Responsibilities:

Operational Management

Oversee the delivery of cleaning and soft services across all ESB locations.

Ensure compliance with service-level agreements (SLAs), KPIs, and quality standards.

Implement and monitor schedules, audits, and compliance processes.

Uphold all Sodexo and ESB health, safety, and environmental policies.

Team Leadership

Lead, motivate, and develop site managers, supervisors, and cleaning teams.

Carry out performance reviews and identify training and development needs.

Foster a culture of accountability, engagement, and continuous improvement.

Client Relationship Management

Serve as the primary point of contact for ESB stakeholders on soft services.

Maintain strong client relationships and ensure proactive issue resolution.

Attend client meetings and deliver operational updates and reports.

Financial & Resource Management

Manage labour, materials, and equipment budgets across all sites.

Monitor cost control measures and identify efficiency opportunities.

Produce accurate forecasting and financial performance reporting.

Compliance & Quality Assurance

Ensure full compliance with statutory requirements and contractual obligations.

Conduct regular site audits and inspections to maintain high service standards.

Support sustainability initiatives and ESG compliance.

Skills & Experience Required

Proven experience managing multi-site cleaning or soft services operations.

Strong leadership skills and experience managing large, diverse teams.

Excellent client relationship and stakeholder management skills.

Strong understanding of health and safety legislation and quality standards.

Financial management experience, including budgeting and forecasting.

Ability to travel nationwide and to work flexibly as required.

Qualifications

Minimum 5 years' experience in facilities management or soft services management.

IOSH or NEBOSH certification (desirable).

Full clean driving licence.

Key Competencies

Leadership & Team Development

Operational Excellence

Customer Focus

Financial Management

Problem-Solving & Decision-Making

Communication & Interpersonal Skills

Sodexo reserves the right to close this advert early if we are in receipt of a high number of applications

- **Sector:** administrative and support service activities

Career Level

- Not Required

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 5
- **Minimum Qualification:** No Qualification **OR** IOSH or NEBOSH certification (desirable).

(Desirable)

- **Ability Skills:** Administration, Interpersonal Skills
- **Competency Skills:** Collaboration, Teamwork