NOSTRA TECHNOLOGIES LIMITED

#JOB-2424323

Unit 20D, Beckett Way, Pk W Bus Pk, Dublin 12, D12 T6P6

No of positions : 1

Paid Position

37.5 hours per week

34000.00 Euro Annually

10/12/2025

07/01/2026

How to apply

Application Method :

Not available

Open your camera app & point here to view this ad online

IT Support Analyst (Build Squad)

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit.Please review the Eligibility and requirements for an employment permit if you are unsure of your eligibility to apply for this vacancy.

Job Description

We are seeking a hands-on, detail-oriented IT Build Squad Technician to join our Service team. This role is responsible for the physical build, configuration, troubleshooting, and repair of laptops and related hardware. You will play a key part in ensuring end-users receive fully functional, secure, and optimized devices to support their work.

Key Responsibilities:

Laptop Build & Configuration:

Assemble and configure laptops according to company standards and user requirements.

Install operating systems, drivers, and essential software packages.

Apply security policies and ensure compliance with IT standards.

Troubleshooting & Repair:

Diagnose and resolve hardware and software issues.

Perform component replacements (e.g., SSDs, RAM, keyboards, screens).

Liaise with vendors for warranty repairs and parts ordering.

Quality Assurance & Documentation:

Conduct quality checks on all builds before deployment.

Maintain accurate records of builds, repairs, and inventory.

Update asset management systems and ticketing platforms.

Collaboration & Support:

Work closely with the IT Service Desk and Onboarding teams to meet deployment timelines.

Provide technical support during onboarding and refresh cycles.

Assist in continuous improvement of build processes and documentation.

Required Skills & Experience:

Proven experience in IT hardware support or build technician roles.

Strong understanding of laptop components and repair techniques.

Familiarity with Windows OS deployment tools (e.g., MDT, SCCM, Intune).

Basic networking and troubleshooting knowledge.

Excellent organizational and time management skills.

Ability to work independently and as part of a team.

Desirable Qualifications:

CompTIA A+ or similar IT certification.

Experience with enterprise asset management systems.

Knowledge of MacOS and Apple hardware is a plus.

- **Sector:** information and communication

Career Level

- Entry Level