







**BRITVIC IRELAND LIMITED** 



#JOB-2424025



Kylemore Park West, Ballyfermot, Dublin 10,



No of positions: 1



Paid Position



37.5 hours per week



35000.00-38000.00 Euro Annually



09/12/2025



06/01/2026

## How to apply

#### **Application Method:**

Not available



Open your camera app & point here to view this ad

# **Customer Executive - Commercial**

#### **Application Details**

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the <u>Eligibility and requirements for an employment permit</u> if you are unsure of your eligibility to apply for this vacancy.

#### **Job Description**

Key Responsibilities:

Finance:

- · Ensure the accuracy of internal/external pricing/promotion data to reduce account queries.
- · Set up customer pricing and manage the pricing templates for each account.
- · Process payment of invoices and coordinate with accounts receivable/payable to deliver on

time for the customer.

- · Develop and maintain customer invoicing trackers.
- · Work with AR (Accounts Receivable) and customer AP (Accounts Payable) to investigate and

resolve any customer claims and keep pricing trackers up to date.

- · Complete all new account setups as required.
- · Take ownership of all account maintenance: Pricing, Invoicing, order queries, and NPD (New

Product Development) setup.

Growth: · Take ownership of Field team-related communications to support the National Account

Manager with business-agreed JBP (Joint Business Plan) and forward-agreed promotional plans. ·

Work with data analytics to understand opportunities and gap closures. Develop better pricing/promotion ways of working to improve P&L (Profit and Loss) accuracy. · Contribute to developing/improving customer templates for faster processing and turnaround. Productivity: · Develop a clear process to manage price increases. · Support the Commercial team through flexibility, systems knowledge, and the ability to use Xtel, SAP, SAC, and Microsoft packages. Enablement: · Develop a proactive approach to customer promotions. · Ensure accurate submission of Promotions and New Line Forms in advance of deadlines. · Oversee the accuracy and timeliness of promotional input to the Xtel system in accordance with the quarterly planning process, by working closely with the account management team. · Contribute to the price increase process. · Develop two-way lines of communication with the customer, other Britvic internal channels, and the commercial/field team. · Structure and ownership of weekly task meetings with Account Managers. Other Responsibilities: · Work alongside Customer Care on order/delivery queries and out-of-stock issues. · Administer the Master Price File. · Maintain Customer Pricing/Promotions Files. · Maintain Product file listings. Communicate with Customers and Functions. Gather customer-required information (e.g., NLF, pack size, allergens). Liaise with key administrators within the national and regional account base. Participate in cross-functional projects and promote a culture of growth, learning, and best practices.

Knowledge, Skills & Experience Required:

- · Strong IT abilities
- · Strong time management Skills
- · Strong attention to detail & high accuracy levels
- · Good communicator/interpersonal skills
- · Works on own initiative
- · Working knowledge of Word/Excel/PowerPoint/Outlook
- · Strong team player
- $\cdot$  SAP and customer system knowledge is desirable
- · Xtel & SAC knowledge or learning ability

Qualifications: Educated to A level standard/Leaving Certificate or experience of working within a commercial function would be preferable.

This vacancy is suitable for Remote/Blended working

Sector: manufacturing

### **Career Level**

Managerial

www.jobsireland.ie | Phone: 0818 111 112 or +353-1-2481389 (if outside the Republic of Ireland) | Email:jobsireland@welfare.ie