J

CASED DIMENSIONS LIMITED

#JOB-2423763

Multiple Locations

No of positions : 2

Paid Position

37.5 hours per week

Negotiable

05/12/2025

02/01/2026

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : jobs@caseddimensions.com

Open your camera app & point here to view this ad online

Microsoft Technologies Engineer

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit.Please review the <u>Eligibility and requirements for an employment permit</u> if you are unsure of your eligibility to apply for this vacancy.

Job Description

Multiple Locations :

- M-Tek Building, Armagh Road, Monaghan, Co. Monaghan, H18 DK22
- 59 Adelaide Street, Belfast, Antrim, BT2 8FE

This role involves troubleshooting complex issues, implementing best practices, and driving adoption of modern workplace tools. The successful candidate will provide advanced technical support and deliver solutions across Microsoft cloud and modern workplace technologies, ensuring secure and efficient operations for our clients.

This role focuses on Azure, Microsoft 365, and endpoint management, ensuring secure and efficient operations for our clients. This role involves troubleshooting complex issues, implementing best practices, migration of hybrid environments to cloud only, and driving adoption of modern workplace tools.

This is a hybrid role, that may require travel to offices and client sites within the UK and Ireland at very short notice. For this reason, the successful applicant must be based within the UK or the Republic of Ireland, and must be willing to undertake such site visits.

Key Responsibilities

Advanced Support & Troubleshooting

· Handle escalations from Tier 1 support for Microsoft 365 services including

Defender, Intune, Purview.

· Diagnose and resolve complex technical issues related to Microsoft solutions.

· Perform root cause analysis and implement permanent fixes.

M365 Administration & Configuration

· Manage Microsoft 365 tenant configurations, security policies, and compliance settings.

· Administer environments, including governance and lifecycle management.

· Advanced configurations, of Intune, Autopilot, Defender

· Support cloud only and hybrid environments (on-premises Active Directory integrated with Azure AD).

· Support device configuration baselines to minimum security standards e.g. CIS

Deployment & Optimisation

· Assist in rolling out new Modern Work features and updates.

· Experience of Azure services

· Optimise collaboration tools for performance and user experience.

Security & Compliance

· Apply Microsoft security best practices (MFA, Conditional Access, DLP, Information Protection).

· Monitor and respond to security alerts within Microsoft 365 Defender and related tools.

User Enablement

· Provide guidance and training to end-users and Tier 1 support teams.

· Document processes, troubleshooting steps, and knowledge articles.

Required Skills & Experience

· Minimum 4 years' experience, preferably in an MSP environment

· SME business solution design.

· Strong expertise in Microsoft Cloud Technologies, (M365 & Azure).

· Experience with OnPrem Server infrastructure inc Azure Active Directory and identity management.

· Proficiency in scripting for automation and administration e.g. PowerShell/SQL

· Strong expertise of Microsoft security and compliance frameworks.

· Strong expertise in Intune and device management.

· Excellent problem-solving and analytical skills.

· Strong communication and stakeholder engagement abilities.

Desirable Skills

· Advanced Microsoft certifications

· Experience with hybrid environments and migration projects.

· Experience of PKI Infrastructure (on-prem & Cloud PKI)

• This vacancy is suitable for Remote/Blended working

• **Sector:** information and communication

Career Level

o Experienced [Non-Managerial]