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🏢 RESOURCEKRAFT LIMITED

🔗 #JOB-2423384

📍 Resourcekraft Limited, Ledp Campus, Limerick, Co. Limerick, V94 C66H

👥 No of positions : 1

📇 Paid Position

⏱ 39 hours per week

€ 38000.00-40000.00 Euro Annually

📅 03/12/2025

📅 31/12/2025

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : clare.wallaceodonnell@resourcekraft.com

Open your camera app & point here to view this ad online

Business Systems Analyst

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit.Please review the Eligibility and requirements for an employment permit if you are unsure of your eligibility to apply for this vacancy.

Job Description

ResourceKraft delivers end-to-end energy data solutions, from hardware specification to advanced analytics and bespoke reporting. Our mission is to help clients reduce carbon emissions and optimise energy performance through accurate, real-time energy intelligence.

We are seeking a Business Systems Analyst to support the operation and continuous improvement of our Energy Management System (EMS). The role involves hands-on configuration of hardware and software, understanding energy data flows, and ensuring reliable performance across diverse client environments. The successful candidate will manage service delivery, collaborate with suppliers, and maintain high operational standards that support client sustainability goals. You will work closely with engineering and client teams to analyse, troubleshoot, and optimise energy-related systems, drawing on knowledge of metering technologies, data acquisition, and EMS infrastructure.

Key Responsibilities

System Configuration & Deployment

• Configure, test, and deploy energy devices including DADs, meters, routers, and EMS/Advisor software.

• Customise setups to client requirements and ensure installation quality.

• Lead on-site installations and coordinate contractor activities, including RAMS documentation.

Monitoring & Support

• Monitor device performance, diagnose issues, and implement corrective actions.

• Conduct system audits, checks, and upgrades to ensure energy-data quality and efficiency.

• Provide Tier 1 support for internal tools and escalate complex issues when needed.

Technical Operations

• Manage hardware logistics, asset tagging, SIMs, shipping, and device lifecycle tracking.

• Maintain accurate inventory and update supplier platforms.

• Document configurations, installations, and technical issues to ensure system transparency.

Collaboration & Process Improvement

• Work with engineering to resolve recurring system faults and improve EMS reliability.

• Translate business requirements into technical enhancements.

• Refine deployment and operational processes to strengthen service standards.

Communication & Compliance

• Act as the main point of contact for system-related communication across clients and internal teams.

• Communicate technical requirements to development and IT.

• Ensure adherence to GDPR, company policies, and IT best practices.

Training, Testing & Documentation

• Support testing and rollout of upgrades and new features.

• Provide training on system use and energy-monitoring best practice.

• Manage support-desk activities and identify patterns for preventative solutions.

Service & Operational Coordination

• Coordinate installations, scheduling, RAMS documentation, and technical communications.

• Operate supplier portals, scheduling tools, and job-tracking systems.

• Validate device configurations before deployment.

• Assist with invoicing, service documentation, and client updates.

• **Sector:** professional, scientific and technical activities

Career Level

○ Experienced [Non-Managerial]