



Powers Pharmacy



#WPEP-2423233

POWER'S DISPENSING CHEMIST, Main



Street Lower, Kilfinane, Co. Limerick, V35

N205



No of positions : 1



Work Placement Experience Programme



As per WPEP guidelines



Work Placement Experience Programme



05/12/2025



30/01/2026

## How to apply

### Application Method :

This programme is for jobseekers that are in receipt of a qualifying social welfare payment and those transferring from a social welfare scheme. Full eligibility details are available [here](#)



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## Over-the-Counter (OTC) Pharmacy Assistant - WPEP Scheme

### Application Details

This Work Placement Experience Programme provides Participants with an opportunity to gain meaningful work experience, learning and training while on the programme. This programme is for jobseekers who are in receipt of qualifying social welfare payments and those transferring from a social welfare scheme or an ETB Training Allowance. Your eligibility for this programme will be verified by the Department as part of the application process.

### Job Description

We are seeking a motivated and friendly Over-the-Counter (OTC) Pharmacy Assistant to join our team under the Work Placement Experience Programme (WPEP). This is an excellent opportunity for someone interested in gaining hands-on retail pharmacy experience in a supportive environment.

### Learning Outcomes for This Placement

By the end of the placement, the participant will be able to:

#### Customer Service & Communication

- Demonstrate effective communication skills when dealing with customers and pharmacy staff.
- Provide informed guidance on common over-the-counter products within their trained knowledge.
- Handle customer enquiries professionally and escalate when appropriate.

#### Retail & Sales Skills

- Operate a retail till system confidently, including cash handling and card transactions.
- Apply correct procedures for product returns, pricing, and promotional offers.
- Understand merchandising principles, including product rotation and shelf presentation.

#### Product Knowledge

- Gain an understanding of common OTC categories including pain relief, vitamins, skincare, cough and cold, digestive care, and first aid.
- Distinguish between pharmacy-only, restricted, and general retail products and know when pharmacist advice is required.

#### Pharmacy Environment Knowledge

- Understand daily workflows and responsibilities within a community pharmacy.
- Apply confidentiality and GDPR requirements relating to customer interaction.
- Understand the importance of compliance, safety, and hygiene standards.

#### Stock & Inventory Management

- Assist in stock management including deliveries, rotation, expiry checking, and stock reporting.
- Follow procedures for organising storage and maintaining product supply on shelves.

#### Teamwork & Workplace Behaviour

- Work effectively as part of a team in a healthcare retail setting.
- Demonstrate punctuality, reliability, and workplace professionalism.

#### Health & Safety Awareness

- Apply proper hygiene and cleaning procedures in a customer-facing pharmacy environment.
- Recognise and follow safety and reporting procedures.

### **Role Description**

WPEP Training Plan – Powers Pharmacy

Employer Name: Powers Pharmacy

Address: Main Street, Kilfinnan, County Limerick

Supervisor: Nicola Ryan

Placement Title: Over-the-Counter Pharmacy Assistant

Total Training Hours: 60 Hours (20 Accredited + 40 On-the-Job)

#### 20 Hours Accredited Training

##### Accredited Training Module Hours

Introduction to Pharmacy Retail & OTC

Customer Service Skills

Manual Handling Certificate

GDPR/Data Protection Awareness

#### 40 Hours On-the-Job Training

##### Work-Based Activity Hours

Customer Service Interaction

Till Operation & Transaction Processing

Stock & Expiry Management

Goods-In & Inventory

OTC Product Knowledge

Merchandising & Display

Safety & Hygiene

Workplace Observation

We intend to put the candidate through the Over the counter medicine course provided by IPU.

- **Sector:** professional, scientific and technical activities

### **Career Level**

- Not Required

### **Candidate Requirements**

(Essential)

- **Minimum Experienced Required (Years):** 0