



OUTSURANCE DESIGNATED ACTIVITY

COMPANY



#JOB-2420831



Building 3, Cherrywood Bus Pk,
Loughlinstown, Dublin 18, D18 TF72



No of positions : 1



Paid Position



37.5 hours per week



36500.00 Euro Annually



17/11/2025



15/12/2025

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : Hiring@outsurance.ie



Open your camera
app & point here
to view this ad
online



Claims Advisor/Handler

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Join OUTsurance Ireland – We are Hiring a Claim Advisor

Are you an experienced motor or home claims handler looking for your next opportunity? If you take pride in delivering fair outcomes and a great customer experience, this could be the role for you.

At OUTsurance Ireland, we're building a claims team that sets the standard for excellence in the Irish insurance market. We're focused on doing things the right way — through efficient processes, strong technical decision-making, and a customer-first mindset.

What's the role?

We are looking for a Claim Advisor to manage Motor and Home Property claims from start to finish. You will take ownership of your claims portfolio, using your judgment and technical knowledge to ensure fair, timely outcomes for our customers.

This is a full-time, on-site role based in our offices in Cherrywood, Dublin.

Key responsibilities:

- Manage claims from first notification through to settlement
- Apply technical knowledge and sound judgment to make fair decisions
- Work with internal teams and external experts to progress claims efficiently
- Support the resolution of escalated or complex cases
- Identify potential fraud and take appropriate action
- Deliver excellent customer service throughout the claims journey

What we are looking for:

- 1+ years' claims handling experience in motor or home insurance
- APA qualification in line with MCC requirements

Strong communication and negotiation skills

A detail-oriented, organised approach to managing tasks

A team player who takes ownership and responsibility

A focus on doing what's right for the customer and the business

Why OUTsurance?

We are part of a leading international insurance group and growing fast in Ireland. You will be joining a supportive, collaborative team where your experience and input will be valued from day one. This is a great opportunity to grow your claims career in a business that's genuinely focused on quality and continuous improvement.

Ready to apply? Send us your CV or message us for more details — we would love to hear from you

- **Sector:** financial and insurance activities

Career Level

- Not Required

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 2
- **Minimum Qualification:** Level 7 (incl Diploma & Ordinary Bachelor Degree)

(Desirable)

- **Ability Skills:** Administration, Communications, Customer Service, Interpersonal Skills
- **Competency Skills:** Initiative, Problem Solving, Teamwork, Time Management
- **Specialising In:** apa