



Quality Matters



#JOB-2420270



QUALITY MATTERS, 24 Mountjoy Sq E,

Dublin 1, D01 VP29



No of positions : 1



Paid Position



39 hours per week



40000.00-46000.00 Euro Annually



09/12/2025



06/01/2026

## How to apply

### Application Method :

Please apply to the vacancy by the following means:

Email : [jobs@qualitymatters.ie](mailto:jobs@qualitymatters.ie)



Open your camera app & point here to view this ad online



## Operations and Sustainability Manager

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

Operations and Sustainability Manager

We Make Good seeks an experienced Operations & Sustainability Manager with strong business, financial and organisational skills to drive our social enterprise's growth. You'll be strategic, organised, resourceful, with demonstrable CMT or textile manufacturing experience, balancing commercial activity with social and environmental values while managing budgets and supporting staff from marginalised backgrounds.

We are launching Ireland's first professional textile repair training programme, expanding our national B2B repair service, and scaling fashion CMT manufacturing operations.

#### Key Responsibilities :

**Operations & Compliance:** Optimise workshop and training operations including resource planning, supplier management, production systems. Ensure funder compliance, health and safety, social enterprise standards; prepare reports, manage audits.

**Business and Financial:** Lead financial planning, budgeting, reporting, forecasting. Drive pricing, proposals, financial planning for contracts/projects; monitor KPIs and impact metrics.

**HR and Staff:** Recruit, onboard, support staff including employees from marginalised backgrounds. Manage HR administration, appraisals, wellbeing coordination.

**Programme and Project:** Oversee training programmes and projects ensuring targets, timelines, budgets, quality standards are met. Develop efficient systems, contribute to strategy and impact evaluation.

**Sustainability and Impact:** Lead sustainability strategy, embed environmental and social goals across

operations. Track, report, communicate impact metrics aligned with circular economy principles.

**Stakeholder Engagement:** Build relationships with funders, clients, partners, community organisations. Develop income streams and business opportunities aligned with our social and circular mission.

**Essential Requirements:**

3–5 years operations/business/programme management + 7+ years textile/fashion industry  
Experience delivering training programmes and overseeing projects from planning to execution  
Strong financial management: budgeting, cash flow oversight, financial reporting  
Stakeholder engagement, partnerships, business development experience  
HR and people management including supporting diverse or marginalised teams  
Excellent organisational, problem-solving, project management skills  
Strong communication abilities, confident presenting to funders, partners, clients  
Work flexibly, manage multiple priorities, remain calm under pressure  
Passion for social justice, equality, sustainability

**Desirable:**

Social enterprise models, circular economy principles, mission-driven business strategies knowledge  
Garment construction (CMT) and textile production experience  
Training/educational programme implementation experience  
Certifications in sustainability, textiles, or project management

Salary: €40,000–€46,000

Hours of Work: 39 hours per week

Location: On-Site (24 Mountjoy Square East, Dublin 1, Ireland, D01 VP29)

- This vacancy is suitable for Remote/Blended working
- **Sector:** manufacturing

**Career Level**

- Managerial