



PROWORK CORE LIMITED



#JOB-2416955



1 Upper New Street, Wicklow, Co. Wicklow,
A67 HK35



No of positions : 1



Paid Position



40 hours per week



27500.00-32500.00 Euro Hourly



17/10/2025



14/11/2025

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : wolf@prowork.ie



Open your camera
app & point here
to view this ad
online



Customer Support

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Responding to customer queries via phone, email or chat.

Helping customers use specific features.

Reporting bugs and testing scenarios.

Updating databases with tech issue info.

Providing advice and assistance to customers.

Informing about new features and updates.

Following up to ensure issues are resolved.

Sharing feedback with internal teams.

Generating sales leads.

Other relevant duties.

- **Sector:** construction

Career Level

- Experienced [Non-Managerial]

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 4
- **Minimum Qualification:** No Qualification **OR** Customer Relations

(Desirable)

- **Ability Skills:** Administration, Communications, Computer Literacy, Customer Service
- **Competency Skills:** Collaboration, Negotiation, Networking, Teamwork
- **Specialising In:** customer relations
- **Driving Licence:** Full: C
- **Languages:** English C2-Master (Fluent)
- **Proximity Locator Distance:** 20 Kilometres