



Crosscare



#JOB-2416416



Haven House, Haven House, Morning Star
Avenue, Dublin 7, D07 WF50



No of positions : 1



Paid Position



38.5 hours per week



36879.00-45795.00 Euro Annually



15/10/2025



12/11/2025

How to apply

Application Method :

Please apply to the vacancy by the following means:

URL :

<https://crosscare.hirehive.com/social-care-worker-haven-house-closing-date-111125-dublin-Hz6qYV>



Open your camera
app & point here
to view this ad
online



Social Care Worker - Haven House

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

The Role: To provide a critical service in 24-hour short term residential services to adult men, women experiencing homelessness. Our services are challenging environments as we seek to achieve an inclusive approach working with people with complex issues. This role is completely client focused consistently seeking the best outcome for those we work for.

Key Responsibilities:

To implement the case management system and engage in one to one work with a specific allocated case load, from referral stage to disengagement. This includes HNA Assessment, Developing and implementing a comprehensive support plan, Updating the PASS System, advocating on behalf of the client, arranging meeting, linking the client in to appropriate services assisting each client in finding a long-term home.

To engage with and build professional trusting relationships with individual service users and, treating them with dignity and respect, and working within the values of Crosscare

To carry out all duties connected with the operation of a residential service, resolving conflict, responding to health issues, premise management, taking referrals, welcoming and engaging with residents

To liaise with and advocate to a broad range of external service providers in addition to internal services

To work effectively as part of a team and being open to reasonable requests from Project Leader/Deputy in order to ensure effective working relationships and responses to residents

To work within the policies of Crosscare and the standard operating procedures of the project

To assist and contribute to the quality agenda in order to ensure that a consistent delivery of service and quality standards are adhered to in the project

To perform all the administrative duties relating to the role in order to ensure that the project runs smoothly

- To observe all Health and Safety policies of the project and to be involved in continual quality improvement in order to ensure that the security of the building is maintained at all times day and night

Essential Requirements:

- Minimum BA Degree in Applied Social Care, Addiction, Mental Health, Nursing, Psychology or equivalent full Level 7 awarded by the National Qualifications Framework (NQF) QQI

OR

- Applicants with a minimum of 5 years employment in a directly transferable post will be considered for the post if they have completed the DCU Homeless Intervention & Prevention or Care & Case Mgmt. Certificate course and/or an NFQ Level 6 in Addiction Studies and have demonstrable additional training as detailed below

Experience Required

- A minimum of 1-year relevant employment working with similar client group
- Internal Candidates - A minimum of 6months relevant employment working with similar client group

Desirable

- Work experience and employment in homeless services, addiction services residential services, community and/or the youth work sector.
- Additional relevant training
- **Sector:** human health and social work activities

Career Level

- Experienced [Non-Managerial]