



Company Details Confidential



#JOB-2414178



MOFFETT AUTOMATION ULC, Moysnaght,
Clontibret, Co. Monaghan, H18 X231



No of positions : 4



Paid Position



38.75 hours per week



34013.20 Euro Annually



30/09/2025



28/10/2025

How to apply

Application Method :

Not available



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ICT User Support Technician

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

Function: An ICT User Support Technician working remotely with automated palletising and storage systems helps make sure everything runs smoothly across different sites. Their main job is to identify and fix technical issues, whether it's a network problem, software error, or hardware issue. They support on-site teams by troubleshooting remotely, guiding them through solutions, and keeping systems connected and up to date. They also work with external engineers or suppliers when needed, all to keep operations running with minimal downtime.

Required for the job: An ICT User Support Technician should ideally have a relevant IT qualification and experience in technical support. Key skills include strong problem-solving, remote troubleshooting, clear communication, and the ability to manage multiple support requests. They should be familiar with Windows systems, networking basics, and tools like remote access software and ticketing systems. Knowledge of automated palletising or storage systems, including SCADA, PLCs, or warehouse management software, is a strong advantage, along with experience in system updates, user support, and basic hardware diagnostics.

Hours of work: 38.75

- **Sector:** manufacturing

Career Level

- Experienced [Non-Managerial]