



Clearcode Consulting



#JOB-2374074



77 Drynam Drive, Drynam Hall, Kinsealy, Co.

Dublin, K67 RH79



No of positions : 1



Paid Position



39 hours per week



34000.00 Euro Annually



14/01/2025



11/02/2025

## How to apply

### Application Method :

Please apply to the vacancy by the following means:

Email : [info@clearcodeconsulting.org](mailto:info@clearcodeconsulting.org)



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## Cultural Relationship Manager (Information Technology Services)

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

As a Cultural Relationship Manager, you will play a crucial role in initially helping to set up remote teams, particularly within the Philippines, and Hong Kong/China. The key focus will be expansion of the company within these locations, from a cultural and personnel perspective. Additional responsibilities may include client requirement discussions, securing contracts and ensuring that the synergy of teams on and offshore is maintained.

#### Key Responsibilities:

##### 1. Team Expansion

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- Assist in helping the company identify, recruit and onboard new recruits in different locations, particularly Philippines, and Hong Kong/China.
- Facilitate the onboarding process for new team members, particularly those from different cultural backgrounds, to help them acclimate to the team's working environment and communication style.

##### 2. Language & Cultural Support

- Provide real time language translation & interpretation if need be for teams remote teams
- Help resolve any cultural misunderstandings or conflicts that arise between team members from different countries or regions.
- Ensure that any software requirements are accurately relayed and understood by any offshore teams.
- Assistance in any contract negotiations or work proposals from a language perspective.
- Facilitate the onboarding process for new team members, particularly those from different cultural backgrounds, to help them acclimate to the

team's working environment and communication style.

### 3. Team Management & Client Engagement

- Eventual management of remote teams, ensuring that all requirements and standard of delivery meet expectations
- Engaging with clients in remote locations in order to secure additional business and expansion.

Required:

Fluency in Multiple Languages: Fluency in English and either Tagalog and/or Cebuano. Fluency or working proficiency in Madarin/Cantonese is also required.

Cultural Competence: Strong understanding of global cultures, customs, and communication styles within Philippines and Hong Kong/China

2+ years of experience in Cross-Cultural Communication: Previous experience working in multicultural teams or providing language and cultural services

Proven Problem-Solving Skills: Ability to address communication challenges and cultural misunderstandings quickly and efficiently

Preferred:

- Knowledge of remote team collaboration tools (e.g., Slack, Zoom, GitHub, Jira, etc.).
- Basic knowledge in software development or working in tech-related environments

To apply, please email cv to the Employer, Clearcode Consulting Ltd at [info@clearcodeconsulting.org](mailto:info@clearcodeconsulting.org)

- This vacancy is suitable for Remote/Blended working
- **Sector:** information and communication

#### **Career Level**

- Managerial