



Averymont Ltd



#JOB-2360153



Shannon Springs Hotel, Ballycasey, Shannon,
Co. Clare, V14 A336



No of positions : 1



Paid Position



39 hours per week



34000.00 Euro Annually



10/10/2024



07/11/2024

How to apply

Application Method :

Please apply to the vacancy by the following means:

Email : john.gavin@shannonspringshotel.com



Open your camera
app & point here
to view this ad
online



Hospitality Bar Manager

Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

Job Description

A fantastic opportunity has arisen for an experienced & ambitious Hospitality Bar Manager to join a talented team at our Shannon Springs Hotel & the award winning Old Lodge Gastro Pub located close to Shannon Airport. Within the role you will demonstrate exceptional leadership skills and champion our delivery of industry leading service and award-winning food & beverage experiences. If you are passionate about delivering exceptional guest experiences, adept at managing operations seamlessly, and thrive in a fast-paced environment, then this opportunity is for you.

Hospitality Bar Manager Responsibilities:

- Ø Support the management team to ensure the smooth running of hotel operations.
- Ø Collaborate with each department to deliver exceptional guest service consistently.
- Ø Address guest queries promptly and courteously, ensuring guest satisfaction.
- Ø Champion service excellence throughout the hotel.
- Ø Solicit and respond to guest feedback to enhance guest satisfaction and continuous improvement.
- Ø Maintain communication with all departments, working closely with department heads.
- Ø Ensure compliance with standard operating procedures and HACCP regulations specifically in the bar outlets .
- Ø Supervise and manage daily operations of service areas, ensuring adequate staffing and supervision.
- Ø Maintain cleanliness and hygiene standards, overseeing cleaning schedules.
- Ø Manage complaints and monitor their resolution, ensuring timely and professional responses.
- Ø Ensure proper cash handling procedures and adherence to company policies.
- Ø Manage bar inventory, conduct stock checks, and minimize waste.
- Ø Encourage upselling and cross-selling to maximize revenue.
- Ø Conduct staff training, performance appraisals, and disciplinary procedures as needed.
- Ø Collaborate with HR Manager on health and safety initiatives and maintain equipment/furniture.
- Ø Uphold personal hygiene and adhere to all company policies and Health & Safety regulations.

- Ø Develop marketing strategies that enhance customer engagement.
- Ø Attend meetings and training as requested.
- Ø Carry out other duties as directed by management based on business needs and support various departments as required.

Skills & Qualifications:

- Ø International Business in Hospitality & Tourism qualification desirable.
- Ø Previous experience in a beverage managerial role within the hospitality industry preferred.
- Ø Strong leadership, communication, and problem-solving skills.
- Ø Knowledge of health and safety regulations and procedures.
- Ø Proficiency in cash handling and inventory management.
- Ø Ability to work well under pressure and adapt to changing circumstances.
- Ø Certification in food safety (HACCP) desirable.
- Ø Experience in Mixology and Wines preferable.

- **Sector:** accommodation and food service activities

Career Level

- Managerial

Candidate Requirements

(Essential)

- **Minimum Experienced Required (Years):** 3
- **Minimum Qualification:** No Qualification
- **Languages:** English C2-Master (Fluent)

(Desirable)

- **Ability Skills:** Customer Service, Hospitality
- **Competency Skills:** Flexibility, Management
- **Specialising In:** mixology