



GILLIGAN BLACK RECRUITMENT LIMITED



#JOB-2358960



Co. Dublin,



No of positions : 1



Paid Position



40 hours per week



50000.00-55000.00 Euro Annually



08/10/2024



05/11/2024

## How to apply

### Application Method :

Please apply to the vacancy by the following means:

Email : [karen.mcgregor@gilliganblack.ie](mailto:karen.mcgregor@gilliganblack.ie)



Open your camera app & point here to view this ad online



## Luxury Customer Service Manager

### Application Details

In order to work in Ireland a non-EEA National, unless they are exempted, must hold a valid employment permit. Please review the [Eligibility and requirements for an employment permit](#) if you are unsure of your eligibility to apply for this vacancy.

### Job Description

Luxury Customer Service Manager

Dublin city centre (Fully onsite)

Shifts 5 over 7 days

Salary €50K to €55K + benefits

This prestigious retail store is looking to hire a Luxury Customer Service Manager. You will be responsible for making sure that the daily operations of the department run smoothly. Your duties include inspecting stock, buying, resolving customer complaints, training team members, compiling and implementing staff rosters, and working alongside the department management team in line with the company's strategy.

Typically, your day-to-day will involve driving staff performance to achieve targets, management reporting, daily operations, demonstrating leadership by playing an active role on the selling floor, coaching, and motivating your team, assisting in facilitating solutions to customer issues in addition to directly managing escalated customer issues or complaints, review sales and take action on visual merchandising to maximize impact.

It is expected that you have 3 years of management experience coming from a high-end luxury brand. Must be an excellent communicator with excellent customer service skills who can also motivate and build an effective team.

Apply today for immediate consideration

- **Sector:** wholesale and retail trade; repair of motor vehicles and motorcycles

### Career Level

- Managerial