



Foot Health Shoes Limited



#WPEP-2352894



FOOT HEALTH, Unit 19, Cois Chláir,  
Claregalway, Co. Galway, H91 NR23



No of positions : 1



Work Placement Experience Programme



As per WPEP guidelines



Work Placement Experience Programme



24/09/2024



19/11/2024

## How to apply

### Application Method :

This programme is for jobseekers that are in receipt of a qualifying social welfare payment and those transferring from a social welfare scheme. Full eligibility details are available [here](#)



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## Customer Service Assistant - WPEP Scheme

### Application Details

This Work Placement Experience Programme provides Participants with an opportunity to gain meaningful work experience, learning and training while on the programme. This programme is for jobseekers who are in receipt of qualifying social welfare payments and those transferring from a social welfare scheme or an ETB Training Allowance. Your eligibility for this programme will be verified by the Department as part of the application process.

### Job Description

The participant will receive excellent on the job training in a busy medical/retail environment.

The participant will assist and learn in the following:

- Preparing and pricing stock.
- Merchandising.
- Serving and assisting customers.
- Operating and balancing a computerised till system.
- Induction in health and safety in the workplace.
- Meet and greet customers and assisting with advice on queries.
- Stock control
- Time management
- Customer care
- Communication skills
- Teamwork
- Adaptability/Problem Solving

### Role Description

This is a training and work experience opportunity; no prior experience in this role is necessary. Accredited and/or sector recognised training will be provided to support your placement. Participants are eligible to participate in the WPEP QQI Work Experience Module which was developed by the Education & Training Boards in collaboration with the Department of Social Protection. This optional module will fulfil your accredited training requirements for the WPEP.

The participant will receive formal/informal training and mentoring in the following:

Formal Training:

IT skills – MS Office

Word

Excel

Design and Working with Web and Social Media Sites.

Informal Training

Customer Service

Communication/Social Media Skills

Training will be provided in Product Knowledge:-

Till/Cash handling/Credit card training

Merchandising.

- **Sector:** human health and social work activities

**Career Level**

- Not Required

**Candidate Requirements**

(Essential)

- **Minimum Experienced Required (Years):** 0